

WISCONSIN DEPARTMENT OF NATURAL RESOURCES



AIR & WASTE DIVISION ANNUAL REPORT 2004

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I. REGULATORY IMPROVEMENT

In the Air & Waste Division

“Regulatory Improvement” is a strategic initiative of the Department of Natural Resources’ Leadership Team. The overall goal of this initiative is to “protect the environment and public health through efficient, effective and consistent processes that yield measurable environmental results, generate superior performance and build customer driven solutions.”

Our regulatory improvement initiative stems from [Governor Doyle’s “Grow Wisconsin” economic plan](#) published in September, 2003 (*PDF, Exit DNR*). The Governor’s Grow Wisconsin plan has four areas of focus:

- Fostering a competitive business climate, to create fertile conditions for growth.
- Investing in people, to help families climb the economic ladder.
- Investing in Wisconsin businesses, to encourage job creation.
- Making government responsive, to reform regulations and unleash the economic power of our companies without sacrificing our shared values.

According to the plan, regulatory reform means “lowering regulatory barriers to business growth. But it also means keeping sensible protections in place to protect our environment and keep our high quality of life.”

In December of 2003 WDNR’s Air & Waste Division launched its regulatory improvement effort, Smart Regulation, to maintain environmental standards and protect public health while improving service. Read more about the Division’s regulatory improvement initiatives at:

<http://dnr.wi.gov/environmentprotect/regimprovement.html>

Smart Regulation

- **Responsive** - We understand the needs of our internal and external partners and stakeholders. We listen and we respond to changing needs and circumstances.
- **Efficient** - We embrace innovation and avoid waste. We establish priorities to get the job done in the most efficient manner possible.
- **Timely** - Our programs meet or exceed expectations for timeliness. We establish realistic expectations and we are accountable for those expectations.
- **Effective** - Our mission is to protect and restore Wisconsin’s environment. We take that responsibility seriously and emphasize environmental results.
- **Consistent** - Our regulations are administered fairly and consistently. When inconsistency is identified, we correct it.

These five attributes aren’t something entirely new to our Air & Waste Division programs—they’re attributes that DNR programs have always strived for. However, in these times of budgetary crisis and regulatory improvement, “Smart Regulation” requires a renewed emphasis, visibility and accountability for these attributes.

Regulatory Improvement Objectives

The Air & Waste Division has established four regulatory improvement objectives. Our regulatory improvement attributes (responsive, efficient, timely, effective and consistent) will be reflected in our efforts to implement these objectives.

1. To fully and efficiently deliver services under the Clean Air Act, including eliminating permit backlogs, streamlining permitting processes, and improving regulations.
2. To streamline our processes and reviews that prevent adverse impacts to public health and the environment related to management of waste materials.
3. To respond to environmental emergencies and to restore contaminated land and water to levels that protect public health and the environment in a manner that promotes redevelopment.
4. In cooperation with our stakeholders, promote innovation, pollution prevention, education and technological advances that achieve superior environmental results.

II. ACCOMPLISHMENTS



MG&E West Campus Cogeneration Facility – permit issued within 60 days of receiving completed application



Governor Doyle signs brownfield and drycleaner bills on Earth Day (DNR photo)

The Air & Waste Division protects human health and the environment by working in partnership with citizens, communities, businesses and advocacy groups. Division programs recognize the interrelationships among our air, land and water resources and rely on environmental indicators, feedback from others and self-evaluation to continually improve our services.

Bureau of Air Management

www.dnr.wi.gov/org/aw/air/

Elimination of the Federal Operation Permit Backlog!

The Air Program has successfully eliminated the remaining 148 Federal Operation Permits (Title V) that were identified for completion at the start of 2004. To complete this effort, the Air Program used a highly concentrated and coordinated statewide approach. As a result, Wisconsin went from worst to first in regard to Title V permit issuance percentages in US EPA Region 5 (as will be reflected in EPA's next quarterly update of Title V issuance progress). This accomplishment is a real testament to the dedication, professionalism and perseverance of our staff.

Legislative Audit Committee Report

In November, the Legislative Audit Committee expressed their satisfaction with the progress the Air Management Program had made at addressing the February 2004 audit recommendations. In September, the Department provided the Legislative Audit Committee a written status report on Air Management's progress at streamlining the permit program and improving data management systems. Secretary Hassett and Lloyd Eagan, Bureau Director, subsequently appeared before the committee in November. The committee expressed their pleasure at the work that had been accomplished and encouraged the air program to continue to act on permit streamlining.

Permit Streamlining Report to the Legislature

The Department submitted its Report on Air Permit Streamlining Efforts to the Legislature on September 1, 2004, as required by 2003 Wisconsin Act 118. The report describes the framework guiding the department's permit streamlining initiative. The framework envisions a fundamental shift from a predominantly individualized permitting process to a more standardized one, a shift toward more operational flexibility for facilities and a shift of department and industry resources from processing permits to taking actions that achieve air quality benefits.

New Source Review - High Profile Project Completions

Over the course of the year, the new source review program completed reviews for two coal fired power plants. These plants would ultimately produce approximately 1500 MW of additional electrical generation (WE Energy

Elm Road and WPSC Wetson 4). In addition, air staff completed several projects that take advantage of pollution control/prevention activities from control of Volatile Organic Compounds at landfills (Deertrack Park, Dane County, Mallard Ridge) to prevention of odors (Agrifarms and Wisconsin Renewal Energy Co-op). The program completed reviews of several job-producing projects for companies such as Louisiana Pacific Corporation and Neenah Foundry. The program continues to complete permit reviews faster than national averages and is credited by the many fine people it has conducting this work. The program continues to meet the time frames for permit issuance contained in 2003 Wisconsin Act 118.

Air Permit Improvement Initiative Accomplishments

During the last year, DNR's Air Permit Improvement Initiative (APII) conducted focus groups to solicit feedback from business and environmental organizations regarding Wisconsin's air management permitting program. Stakeholder involvement continued throughout the year as a variety of APII work groups shaped recommendations for streamlining the permit process. APII also evaluated why past permit improvement efforts were unsuccessful in order to help ensure that the recommendations from the current initiative will be properly implemented. Performance measures as well as targets have been established to help track APII's success in reforming the permit program while at the same time protecting the environment.

Mercury Rule

Wisconsin began implementing a state mercury regulation in October 2004. Wisconsin is one of only four states that have established mercury emission reduction requirements for coal-fired electric utility boilers. This regulation is the culmination of several years of effort involving concerned citizens, other state agencies, the legislature, the Governor's office, industry and electric utilities. In contrast to the January 2004 federal proposal, this regulation clearly demonstrates that mercury emission reductions from the utility sector are feasible, cost effective and can be expeditiously achieved without threatening electric reliability.

Revised Air Toxics Rule

Wisconsin's air toxics rule revisions became effective July 1, 2004. The revisions are the product of an intensive three year stakeholder process involving representatives from industry, health departments, and environmental and citizen organizations. The revisions will result in improved public health protection by updating the 15-year-old rule to reflect current knowledge about hazardous air pollutants. Substantial reforms were also made to the regulatory processes that reduce the administrative burden and provide more operational flexibility for industry.

Voluntary Emission Reduction Registry

The Voluntary Emission Reduction Registry (NR437) was launched on June 30, 2004. Ten applications have been received and approved as of December 20, 2004. These emission reductions came from private industry, utilities and state government. Reductions were approved from activities occurring from 1992 through 2004. Over 38 million tons carbon dioxide, 2500 tons sulfur dioxide, 6500 tons nitrogen oxides and 160 tons carbon monoxide emission reductions have been registered.

Full Compliance Evaluations

Air Management exceeded its commitment to USEPA for Full Compliance Evaluations (inspection) by 30. This was in spite of the cutbacks in complaint response brought about by the redeployment. Regional staff continued to meet customer service expectations, thanks to creativity in using scarce resources and good personal and program communication efforts.

Diesel School Bus Retrofits

The Department secured funding to retrofit 500+ diesel powered school buses in Southeastern Wisconsin with diesel oxidation catalyst devices. The devices will reduce VOC emissions from the buses by 50%, CO emissions by 50%, fine-particle emissions by 25% and will reduce other toxic pollutants as well. This effort not only reduces school children's exposure to air pollutants, but it will also help reduce ozone and fine-particle concentrations in Eastern Wisconsin.

For more information on any of these initiatives, please contact Lloyd Eagan, Director, Bureau of Air Management, lloyd.eagan@dnr.state.wi.us, 608/266-0603, or visit our Web site: www.dnr.wi.gov/org/aw/air/

Bureau of Cooperative Environmental Assistance

www.dnr.wi.gov/org/caer/cea/

Building relationships with businesses to improve the Department's ability to accomplish environmental objectives.

Beyond Compliance Programs

- April 2004 Wisconsin Act 276, the "Green Tier Law," was passed and implementation was underway 3 months after passage. Four businesses – a dairy, a manufacturer of printing and paper processing equipment, a food distribution center, and an energy transmission company – have applied to for either Tier 1 or Tier 2. Two companies have filed a "Notice of Intent" for the Compliance Audit portion of the law. Discussions are underway with over 20 other entities interested in the program.
- The Dairy Gateway project funded by The Joyce Foundation completed Year One. The goal of the Dairy Gateway project is to develop a framework for creating a sustainable dairy region in northeast Wisconsin, beginning with Door, Kewaunee, and Manitowoc Counties. More specifically, we hope to support networks of people working at the local level to develop processes that will:
 - Prevent Conflict and Bring Rural Neighbors Together
 - Promote Quality Rural Neighborhoods
 - Build Economic Strength and Jobs; and,
 - Improve Water Quality work

Making Wisconsin Businesses More Environmentally Efficient

Companies with established Environmental Cooperation Pilot Programs continue to have the excellence of their performance formally recognized. We Energies received the highest honor awarded to electric utilities by the Edison Institute. Packaging Corporation of America was recognized by US EPA's Air Program. Both of these companies were recognized for performance that was achieved through or in part by their Environmental Cooperation Agreements

Advancing Environmental Protection

- The Wisconsin Community Mercury Reduction Program wrapped up its five-year pilot work with a tally of over 13,000 lbs of elemental mercury collected and recycled from medical, dental, school, and other sector mercury products. The program was implemented via educational outreach partnerships with twenty Wisconsin municipalities and with the help of several trade associations. The experiences of this successful program will be captured in a "Community Mercury Reduction Guidance Manual" that will be made available to Wisconsin and Great Lakes communities by the end of 2005.
- Additional work to support the concept of providing tools such as the Permit Primer for learning when and how to apply for environmental permits was accomplished. A network of several groups including economic development specialists, banking institutions, real property managers, insurance companies, that understand environmental regulations and pollution prevention strategies, was developed to help with establishing common terminology that these business professionals can use to assist small businesses. The group refined the "Small Business Screening Questionnaire", a tool that facilitates gathering pertinent regulatory information from individual small businesses.

Program Recognition

- The Wisconsin Community Mercury Reduction Program was honored as one of 10 finalists from among hundreds of applicants for the Council of State Governments, Innovations in Governments Award.
- The Air and Waste Division was honored as an "Innovator" for the Hospitals for a Health Environment Award.

For more information on any of these initiatives, please contact Mark McDermid, Director, Bureau of Cooperative Environmental Assistance, mark.mcdermid@dnr.state.wi.us, 608/267-3125, or visit our Web site:

www.dnr.wi.gov/org/caer/cea/

Bureau for Remediation and Redevelopment

www.dnr.wi.gov/org/aw/rr/

Helping restore & protect the environmental and economic health of Wisconsin communities.

Recognized Nationally For Brownfields Innovations

Wisconsin is consistently one of the top states in the nation for incentives to promote cleanup and reuse of brownfields.

- The National Association of Local Government Environmental Professionals and the Northeast-Midwest Institute recognized our brownfields efforts as among the top six in the nation in their report *Unlocking Brownfields: Keys to Community Revitalization*.
- Wisconsin DNR received the largest federal brownfields grant in the nation, \$4 million, to initiate the Remediation and Redevelopment (RR) Program's "Ready for Reuse" initiative, a new brownfields grant and revolving loan program to help communities investigate and clean up contaminated properties.
- The RR Program satisfied 152 requests for fee-based redevelopment assistance, including negotiated cleanup agreements, liability clarification letters and certificates of completion for cleanups.
- Finalizing one of the nation's first "One Cleanup Program" Memorandum of Agreements with EPA; the agreement will delegate more of EPA's regulatory authority to the DNR via the RR Program.
- Continued to facilitate and foster our partnership with the Wisconsin Brownfields Study Group, the state-wide task force charged with recommending improvements to the state's brownfields initiatives. *Unlocking Brownfields* gives credit to the Study Group's leadership for why Wisconsin "has been on the leading edge of brownfields policy, program initiatives, and cleanups since the mid-1990s."
- Wisconsin leads the country in utilizing the federal brownfields tax incentive, which allows taxpayers to claim environmental remediation costs as deductions in the year incurred; since 1998 when the incentive first became available, Wisconsin has utilized this incentive 23 times, tops in the nation.

Approved More Than 500 Cleanups of Contaminated Properties

- Approved more than 500 new cleanups in 2004, raising the total to more than 13,000 approved cleanups.
- Helped 95 percent or more of the cleanups undertaken by responsible parties proceed without enforcement.
- Responded to nearly 100 requests for detailed, fee-based technical reviews.
- Contacted more than 500 inactive responsible parties who responded by resuming site investigation and cleanup work.
- Initiated a new audit program for cleanups previously approved with required institutional controls (e.g. maintaining pavement over residual soil contamination to protect public health).

Enacted New Legislation and Rules to Support Environmental Cleanup and Redevelopment

- The governor signed two brownfield bills on Earth Day, April 22, to promote environmental cleanup and redevelopment in Wisconsin. One law authorizes DNR to enter into an agreement with EPA to create and administer a brownfields revolving loan fund (RLF) for distributing grants and loans to local governments. The second law gives the state authority to contract with an insurance provider to set up an optional insurance program for environmental cleanups.
- Recommended legislation that was enacted to improve the industry-sponsored reimbursement program for environmental costs at dry-cleaner contaminated sites.
- Held public hearings and improved state rules governing the DNR's Brownfields Site Assessment Grant program.



*Governor Doyle signs brownfield and drycleaner bills on Earth Day
(DNR photo)*

Protected Public Health and Saved Money through Prevention and Control of Toxic Spills

- We partnered with state and local emergency responders at more than 900 hazardous substance spills.
- We help avoid hundreds of other spills through education and prevention efforts.
- We conducted an animal waste demonstration project for applicators, which became a video we are using for future spill education to applicators.
- We conducted outreach to schools about the dangers of mercury exposure and contamination (many schools still have old supplies of mercury).

Helped Grow Wisconsin's Economy Through Cleanup and Redevelopment

We help turn former contaminated sites – brownfields – into economically productive properties. Properties receiving public assistance via brownfields grants and technical reviews have increased the state's property tax base by millions of dollars, provided thousands of new, full-time jobs and leveraged millions of local government and private dollars all across Wisconsin.

- In the spring the DNR awarded 11 Greenspace and Public Facilities grants totaling \$1 million to 10 Wisconsin communities to help clean up contaminated properties for public use. The program is one of the first brownfields-to-greenspace initiatives in the country.
- In June, Governor Doyle announced \$1.7 Million in DNR Brownfields Site Assessment Grants (SAG). This RR grant program funded 50 projects that will begin the process to redevelop brownfields in 35 communities. Since 2000, the DNR has awarded 212 grants worth \$6.56 million to more than 100 communities in Wisconsin.

Provided State-Funded Response at Orphan Sites

When a responsible party is unknown, unable or unwilling to conduct environmental restoration, the RR Program protects human health and the environment with a state-funded cleanup.

- In 2004, the DNR recovered approximately \$2.13 million in state expenses that had been used to address contamination at priority sites, where responsible parties would not proceed with investigation or cleanup.
- DNR also received the state's largest single cost-recovery ever – \$1.95 million – from one location.
- In addition, the state recovered \$159,000 for environmental cleanup work at other priority sites and \$16,266 at six spill response sites where immediate state-funded action averted more serious environmental damage.
- DNR staff also initiated work at 10 new contaminated sites around the state.



Governor Doyle presents a Greenspace grant award to the city of Milwaukee (DNR photo).

Provided Accessible and In-Depth Public Information

- Program staff continued to improve one of the nation's most comprehensive web sites on environmental contamination, investigation, cleanup, liability, redevelopment and financial aid, with more than 30,000 web hits received; we also added and enhanced web pages for local government officials and environmental professionals.
- The RR Program maintained records at more than 5,000 active investigations and cleanups of contaminated properties in an Internet-accessible format.
- Attended more than 100 meetings with local officials to provide assistance on cleanup and redevelopment of contaminated properties.
- Conducted seven regional "consultant day" conferences for more than 200 state and local officials, environmental professionals and the general public.

For more information on any of these initiatives, please contact Mark Giesfeldt, Director, Bureau for Remediation and Redevelopment, mark.giesfeldt@dnr.state.wi.us, 608/267-7562, or visit our Web site: www.dnr.wi.gov/org/aw/rr/

Bureau of Waste Management

www.dnr.wi.gov/org/aw/wm/

Innovative Approaches to Siting Solid Waste Landfills

Wisconsin has long been recognized as a national leader in pioneering rational procedures and state of the art engineering and geological techniques to the problems of landfill siting, design and operation. Wisconsin's regulations ensure a high level of public health and environmental protection.

Quick Fact: In 2004, Wisconsin DNR's Waste Management Program worked closely with Onyx Waste Services, LLC, to combine an expansion of their Glacier Ridge Landfill with potential removal of a leaking Superfund landfill and with restoration and enhancement of large surrounding tracts of wetland and upland, resulting in a comprehensive landscape-scale conservation and remediation plan for the region that is supported by the local community while providing needed landfill capacity for decades to come.

Fostering Alternatives to Landfilling

Every year, vast amounts of materials such as wood and drywall are wasted during construction of new housing developments and other projects. These materials comprise a large proportion of waste going to landfills in Wisconsin. In 2004, we streamlined and simplified procedures to ensure that waste construction materials can be reused safely instead of automatically landfilled.

Quick Facts:

- Beginning in 2005, builders will be able to save money and materials by grinding wood waste and using it for erosion control at home construction sites, without encountering the red tape involved with a site-specific request for an exemption to state waste codes.
- Beginning in 2005, builders will have the option of using waste gypsum wallboard as a soil conditioner, either on-site in landscaping applications, or off-site as an agricultural soil amendment.

Streamlined Regulation of Waste Facilities

Through increased attention to approvals and streamlining, the Waste Management Program is developing procedures and guidance that improves efficiency of regulation of waste facilities in the state, thereby assuring environmental protection with reduced costs to the state and stakeholders.

Quick Facts:

- Contractor Generated Waste Pilot Project implemented in 2004: This pilot is an innovative approach to helping construction contractors, like DOT painting contractors and utilities, to properly manage hazardous waste generated during construction and maintenance activities at temporary job sites. The pilot allows some flexibility in how wastes are transported and consolidated at the contractor's central business location while still providing environmental protection.
- The Waste Management Program developed a streamlined guidance, "Hazardous Waste that is Used or Reused," that describes the conditions under which hazardous waste recycling can be done in a streamlined manner, and provides examples. This guidance helps generators determine if their wastes meet the criteria for legitimate recycling.
- On-time (10 calendar days) plan modification approval was issued for Onyx Cranberry Creek Landfill on June 25, 2004 to modify their waste to cover ratio from 8:1 to 7:1.
- On-time (20 calendar days) plan modification approval was issued for Onyx Cranberry Creek Landfill on June 15, 2004 for clay borrow site to use in final cover construction soon thereafter.

Efficiency in Recycling Programs

Under DNR's Recycling Efficiency Incentive Grants program, communities around Wisconsin are working together to improve the efficiency of their recycling programs and bolster recycling efforts in the state. The REI Grants encourage cooperation among units of government responsible for running local recycling programs. In 2004, a total of 77 Responsible Units received efficiency incentive grants resulting in three mergers of local recycling programs and 23 cooperative agreements among two or more local programs.

Quick Fact: More than 150 communities have applied for an efficiency award in 2005 under the \$1.9 million Recycling Efficiency Incentive Grants program. Each year we see increased interest in this program and creativity in establishment of cooperative efforts to improve program efficiency and bolster recycling rates.

Recycling Away-From-Home

Since implementing its nationally recognized recycling program in 1990, Wisconsin has prevented the need to site 5-8 solid waste landfills or landfill expansions, and has facilitated the recovery of over 20 million tons of valuable materials. In 2004, the DNR shifted its focus from the successes of residential recycling to the challenges of recovering material used away from home, actively working with partners such as the Department of Tourism, numerous local governments, private companies and nonprofits on projects large and small. "Recycling Away from Home" was a theme of the DNR's recycling program in 2004. The "Aussie Recycling Hunter" radio ad campaign over the summer reminded citizens to recycle away from home as conscientiously as they do while at home.

Quick Facts: Statistics on recycling away from home in 2003 and 2004:

- *Harley-Davidson 100th Anniversary (2003)*
4 days; 300,000 people; 62.3 tons recycled (34% diversion) plus 118 tons material reused
- *2004 Wisconsin State Fair*
16.4 tons cardboard recycled – 8 times more than was recycled in 2003
- *Wisconsin Farm Technology Days, Chippewa Falls*
3 days; 70,000 people; 4 tons recycled (35% diversion)
- *Miller Park*
105 tons per year, including 30 tons PET bottles

Recycling was introduced at these other events in Dane County: the Reddan Soccer Park, and West Madison Little League.

Collection of Thermometers Keeps Mercury Out of Landfills and the Environment

In conjunction with the EPA, DNR provides funds to assist with household mercury collections throughout the state.

Quick Facts: In 2004, the first year of this grant:

- 25 collections were held
- 4028 thermometers were collected
- 279 pounds of mercury were collected
- \$1,645 was disbursed for outreach expenses

Increased Stakeholder Input

In keeping with the work begun in using the ISO 14001 environmental management system effort in 2000, the Waste Management Program has reached out to stakeholders to involve them in work to streamline and redesign the Waste Program. Through these partnership efforts, the program will continue to adapt and be responsive to the needs of stakeholders while protecting human health and the environment.

Quick Facts:

- Extensive stakeholder involvement in 2004 has resulted in a proposed rule package to streamline solid waste facility plan review.
- Seven external and six internal stakeholder meetings were held in June, July and December to shape the waste management program redesign effort.
- Stakeholders were involved in the revisions of NR 544, Recycling rules, which had not been revised in 10 years. Stakeholder hearings were held in November 2004.

Open Burning

Open burning is a significant health hazard and the number one source of citizen air pollution complaints in Wisconsin. The Air and Waste Division made considerable progress in follow-up to the stakeholder report recommendations presented to the Natural Resources Board in December 2003. A model ordinance for local municipalities was developed in cooperation with the Wisconsin Towns Association, the Wisconsin Counties Association, the League of Municipalities and the American Lung Association of Wisconsin. New educational materials were prepared including a video and a display for state fair. The Natural Resources Board endorsed and Legislative support is being sought for citation authority to streamline enforcement for illegal burning of banned materials.

For more information on any of these initiatives, please contact Sue Bangert, Director, Bureau of Waste Management, suzanne.bangert@dnr.state.wi.us, 608/266-0014, or visit our Web site: www.dnr.wi.gov/org/aw/wm/

Air & Waste Program Regional Highlights

*Responsive * Efficient * Timely * Effective * Consistent*

Northeast Region

Redevelopment of Former Wisconsin Public Service Coal to Gas Plant - Oshkosh

For nearly 100 years the Wisconsin Public Service Corporation owned and operated a coal-gasification plant along side the Fox River in Oshkosh, WI. By next year, the once off-limits eyesore is expected to be the city's premier outdoor concert grounds. During its years of operation the plant transformed coal into gas, leaving behind a coal-tar byproduct. The release of this byproduct caused on-site soil to then become contaminated.

For this reason, the remediation of this site required careful excavation. Redevelopment plans of the once-contaminated site included the construction of a new band shell and amphitheater, which has expanded the City of Oshkosh's Riverside Park. City staff are excited about the opportunity, as it will become a key downtown redevelopment project.

Redevelopment of Former Transit Garage - Green Bay

The City of Green Bay has recently completed a Sustainable Urban Development Zone (SUDZ) Environmental Project. Green Bay was awarded SUDZ funding to identify a brownfield that was locally important, and to conduct an environmental investigation and clean up. The city chose the former Green Bay transit bus garage, now the location of St. Brendan's Inn, an upscale Hotel and Pub.

The city's choice of location was influenced by the fact that this 2.16-acre site is located on the Fox River Trail, in the heart of the City's downtown entertainment area, and within a Tax Incremental Financing District and Community Development zone. Environmental concerns at the old transit garage included underground fuel and waste oil tanks and contaminants including petroleum, heavy metals and volatile organic compounds from solvents. The city razed the old building and completed an environmental investigation with its SUDZ funding.

After sending out a request for proposals to redevelop the site, the city selected a proposal for razing the former bus transit garage and constructing a new, high quality building. This project demonstrated a successful public-private partnership. The city initiated the project, the DNR helped with the technical review of the contamination problems, and private businesses undertook the cleanup and construction. "Green Bay was able to use SUDZ funding and now have suds of its own."

Redevelopment of Former H&R Landfill - Green Bay

The City of Green Bay plans to redevelop the abandoned H&R landfill site on the city's east side into four youth baseball diamonds complete with bleachers, backstops, sideline and outfield fencing, landscaping, paved parking lot and a concession stand. The project is a cooperative venture of the City of Green Bay, Department of Natural Resources, and Proctor & Gamble Paper Company.

The H&R Landfill is a 15-acre, abandoned, tax delinquent site that operated as a solid waste disposal facility from approximately 1971 through 1983. The original property owners are deceased and there are no other available Responsible Parties. During its years of operation, the H&R Landfill accepted primarily paper mill waste from Proctor & Gamble Paper Products Company and demolition waste from the City of Green Bay.

The WDNR has been involved with operating and maintaining the landfill, using Environmental Fund money, since approximately 1986. Off-site methane gas migration has been the main source of concern. The City has been operating the leachate pumping system on site since approximately 1990 and still assumes responsibility.

In an effort to relieve the WDNR staff oversight and the Environmental Fund of future expenses, the Northeast Region Remediation & Redevelopment program initiated conversations with the City and P&G to redevelop the site into recreational use. As a result of these discussions the City, P&G and WDNR have entered into an intergovernmental agreement. As part of this agreement, the City has agreed to take ownership of and

responsibility for the H&R Landfill property. A groundbreaking and check presentation will take place sometime between January-March 2005. Later in the summer, there will be a dedication ceremony.

Northern Region

Cooperation with Murphy Oil

Cooperation between the Department and Murphy Oil, Superior, was evident this year. Staff has participated on the Murphy Oil Citizen Advisory Panel. Past enforcement actions are being resolved with close-out of a hazardous waste case and constructive discussions to address stipulated penalties required by settlement of a federal suit. Cooperation on development of Murphy Oil's federal operating permit was excellent. Clean up of the majority of Newton Creek was completed and plans are being finalized to clean up Hog Island Inlet. Murphy voluntarily developed a constructed wetland to provide additional protection for the creek. Tremendous progress was based on a cooperative relationship.

Preparedness for Environmental Emergencies and Natural Disasters

The Northern Region is now better prepared for environmental emergencies and natural disasters. Staff has been assigned to each of the Department's fire overhead teams to operate as an Environmental Response Coordinator and are training as integral members of the team under ICS principles.

Beneficial Re-Use

Fraser Paper, Park Falls, has suspended new landfill development. Instead, they are finding ways to beneficially re-use 8,000 tons of boiler ash each year and are land applying wastewater treatment sludges.

Innovative Cooperative Compliance Program

A small investment of Air & Waste staff time this year produced significant progress with salvage yard operations. A protocol was developed to assure effective cross program efforts and Northern Region staff is fully supporting the innovative Cooperative Compliance Program (CCP) to efficiently address requirements for stormwater management along with the full range of regulatory issues facing salvage operations. As an example, Autoscrappers, Superior completed remediation with 6,000 cubic yards of lead and petroleum contaminated soil removed and a PCB contaminated storage building cleaned up.

Pilot Project to Reduce Landfill Leachate Production

International Paper, Merrill developed a pilot project using phytotechnology to reduce landfill leachate production. In 2003, 200 hybrid poplar trees were planted on one landfill cell. In 2004, about 4,000 trees were planted on the final landfill cover. Each tree will evapotranspire 10 to 30 gallons of water each year over a 30 to 45 year lifetime. We look forward to significantly reduced leachate generation, a cost savings for the Company as well as a significantly reduced environmental footprint.

Amery Redevelopment

The City of Amery continued redevelopment efforts completing construction at the new Amery Fire Station. The site was most recently known as the Superlocker and was used as a meat locker and retail meat store. From the 1930's through the 1960's the site had also been a gas station and bulk oil terminal, a car dealership and an ice cream plant. The building was an eyesore for the community, located in the downtown shopping area next to the Cattail Recreational Trail and a City park. The project was part of the City's effort to redevelop the area around the Apple River. Site remediation work included the removal of 2 aboveground storage tanks and 2,375 cubic yards of contaminated soil. The City worked cooperatively with the Departments of Natural Resources and Commerce using PECFA funding to complete the cleanup. The site was granted closure by the DNR in 2003 using institutional controls. The owner of the site donated the land and \$500,000 to the City, which was used to demolish the building and construct a new Fire Station incorporating a brick façade and historic design features. Completed in spring 2004, the project has become the centerpiece of the City's downtown renewal efforts. Mayor Havey Stower expressed his appreciation to the DNR for the excellent cooperation in working with the community.

South Central Region

SCR partners with Habitat and Army to recycle building materials at BAAP.

South Central Region waste management staff facilitated agreements between Habitat for Humanity and the Army paving the way for a pilot project designed to evaluate feasibility of deconstructing buildings at Badger Army Ammunition plant for the purpose of reusing the high quality lumber. A team of Habitat volunteers spent five days, systematically deconstructing a “magazine” style storage building at Badger. The lumber was then sold on the open market. In the process of decommissioning the World War II era munitions factory, over 1400 buildings will be removed. It is hoped that much of the building material can be “harvested” and reused, thereby reducing what would be landfilled and reusing the high quality lumber cut from old growth forests in northern Wisconsin.

Innovative Waste Site Disposal Expansion

Onyx Waste Services applied for an expansion of their existing waste disposal site in Mayville. In a negotiated settlement with the waste disposal company, DNR staff looked outside the box in approving an expansion that incorporated several acres of landlocked wetlands. The "campus" approach to looking to the future on land use for the area provides Onyx with a long-term plan for their waste disposal needs while protecting valuable wetlands in the vicinity, incorporating an unlined Superfund site within the expansion of an engineered site and protecting areas that the company could expand in that were not compatible with local land use desires.

Alternative Chemical Applications

Working with Madison Kipp and the City of Madison the Air Management Program recently approved the use of an alternative chemical that is applied to aluminum castings and their molds. The chemical will reduce emissions and possible complaints of odors from the 100-year-old plant.

City of Sun Prairie – Cannery Square

The city of Sun Prairie bought land formerly occupied by a canning factory and a porcelain manufacturing facility as part of their downtown redevelopment plan. The city was awarded two site assessment grants (SAGs) through the WDNR's Remediation and Redevelopment Program to help defray costs associated with the investigation of potential contamination at the two properties. As a result of the site investigations, underground petroleum storage tanks were identified and removed, as were petroleum- and metals-contaminated soils. The former cannery property is now a city park surrounded by multi-story buildings. Businesses occupy the street level; the upper stories are used for housing. Additional apartments, condominiums and townhouses are all part of the Phase I redevelopment plan. When Phase I is complete, the city will have an additional 40,000 square feet of commercial space, 130 housing units and about 250 parking spaces.

Hydrite Chemical Continues Groundwater Cleanup

South Central Region Remediation and Redevelopment staff has been working cooperatively with Hydrite Chemical of Cottage Grove and researchers from the University of Waterloo, Ontario, to remediate the extensive DNAPL (dense, non-aqueous phase liquid) and groundwater contamination problems at the Cottage Grove facility. Since October of 2003, Hydrite has operated a groundwater extraction system designed to limit the spread of solvent related groundwater contamination. As of the fall of 2004, the extraction system has removed in excess of 43,000,000 gallons of water containing more than 13,000 pounds of solvent contaminants. Based on the most recent monitoring data, the system appears to be successfully limiting the spread of contamination.

Southeast Region

Landfill Improvements

Settlement was reached on an enforcement action that resulted in the return to compliance of a major landfill in Southeast Region and a \$475,000 forfeiture. Improvements to the operation and maintenance of gas and leachate collection systems, surface water run-off control systems, and record keeping have been achieved as a direct result of this enforcement action.

Task Force on Illegal Disposal

Plymouth Service Center WA staff formed a Sheboygan County construction and demolition waste task force to address illegal disposal issues in the area. This group included construction firms, hauling companies, recyclers, disposal firms, and local officials. The number of illegal disposal incidents in Sheboygan has decreased significantly since this group was formed.

Sheboygan Redevelopment

During early 2004, the City of Sheboygan continued remedial efforts at the peninsula site to prepare the property for construction of the Blue Harbor Resort and convention center, which is located on the eastern side of the site. The resort site (leased from the City) consists of 183 suites, 63 condominium units and a water park and opened in the summer of 2004 in time for the PGA tournament. Remedial actions at the site have for the most part been completed (virtually the entire property has been capped with clean material) and included a massive beach restoration project. A river walkway has been constructed and public streets, lighting and utilities have been installed across the 40-acre parcel. The City is currently focusing on obtaining proposals for mixed-use development of the remainder of the property (retail, office, residential). Future development will also include a portion of the site that was created by lakebed filling and will house public buildings. Cleanup of the site continues under the VPLE program and the City has recently added a parcel of land adjacent to the river, north of 8th street to the VPLE program. Investigation of that parcel (property #2) is not yet complete. The City, Blue Harbor Resort and financial institutions have requested several general liability clarification letters including lender and lease letters. Requirements to be met prior to closure/certificate include additional groundwater monitoring, remedial action reporting and placement of institutional controls on the property.

Major Air Permit Projects Completed

The Title V operation permit for S.C. Johnson & Son, Inc. was issued in December of this year. This permit included an innovative and environmentally progressive project for combustion of landfill gases in gas turbines that produce electricity. WE Energies received a construction permit for the new Elm Road Power Plant in Oak Creek, the first new coal fired power plant approved in Wisconsin in the last 20 years and one of the largest construction projects in Wisconsin's history. When fully operational it will be the largest power plant in the state. Other major projects completed were the issuance of operation permits to Kohler Company and the International Truck Company (formerly called Navistar International). These plants are the two largest iron foundry operations in the state.

Marquette Interchange Voluntary Diesel Emission Reduction Initiative

The SER DNR staff initiated a project to reduce the diesel pollution that would be part of this massive highway project. DNR partnered with DOT to host outreach meetings with construction representatives to explore various voluntary reduction measures. In an effort to reduce the amount of particle pollution and to be sensitive to the surrounding area, specification language was put in the contract bid for the reconstruction project that began this fall. The specification language will add practical measures to mitigate the impact of operating construction equipment on the air in and around the project site.

Safe Routes to Schools

SER transportation section staff worked in partnership with the city of Milwaukee and Milwaukee Public Schools to promote walking to and from school. A new program called *Safe Routes to School* hopes to get more kids pounding -- and riding -- the pavement.

Children, parents and staff from six pilot schools and one pilot employer started in the Safe Routes to School program to increase physical activity among children (physical inactivity leads to obesity, diabetes and asthma), teach safe walking and driving skills, ease traffic and improve the environment around schools.

Green Tier

Two of four companies that have submitted applications for Green Tier are either located in Southeast Region or have a significant business presence in Southeast Region. Both are seeking Tier 1 status. Green Tier presentations have been done at 12 additional companies in the region resulting in senior management commitments for at least two applications.

West Central Region

3M Cooperative Environmental Agreement

West Central Regional Air Management and Cooperative Environmental Assistance Staff worked closely with representatives of 3M and a group of local citizens to amend an existing Cooperative Environmental Agreement under the Environmental Cooperation Pilot Program. The agreement covers operations at the 3M Menomonie Research and Development facility. The agreement was signed on December 22, 2004. The agreement offers reduced record keeping, permit streamlining, and sets objectives for superior environmental performance under a well designed Environmental Management System. This agreement will allow 3M the operational flexibility it needs to be competitive in today's fast paced economy while assuring environmental standards will be achieved and surpassed.

Mercury Collection Program

West Central Regional Cooperative Environmental Assistance Staff facilitated a cooperative mercury collection program between the Department and the scrap recycling industry. Approximately 307 lb. of mercury waste were collected between September 2003-2004. The project started in 2001 and has netted over 500 lb. of mercury waste, most in the form of mercury switches collected from scrapped automobiles. Roughly 135 auto and scrap recyclers have participated in the project and it is being held up as a national model for cooperation between regulatory agencies and the regulated community.

Onalaska Redevelopment

West Central Regional Remediation and Redevelopment staff facilitated and oversaw cleanup of a 2 ½ acre site, formerly the National Auto Salvage Yard, located in the City of Onalaska. More than 13,300 tons of contaminated soil was excavated, chemically stabilized and disposed of at the La Crosse County Landfill. In May 2004 the Department issued a Letter of Final Closure to Evenson and Company and the site is currently being redeveloped as part of the Evenson Construction operation.

Weston 4 Power Plant Permit

West Central Regional Air staff assisted Central Office Air staff in issuance of a new source construction permit for the proposed Weston 4 Wisconsin Public Service Power Plant in Wausau. The permit was issued within the time frames established by the newly enacted Energy and Transmission Regulatory Reform Act.

Open Burning

West Central Regional Waste and Air staff worked with the City of Viroqua (Vernon County) and the City of Stanley (Chippewa County) to enact ordinances regulating open burning of waste. Approximately 100 burn barrels were collected for disposal from the City of Viroqua and 284 burn barrels were collected for disposal from the City of Stanley. Both of these success stories were the result of close cooperation between the Cities, the respective counties and the Department. In Stanley, Waste Management of WI partnered with the City to provide free pickup and disposal of the burn barrels. As a direct result of the associated publicity, regional waste staff has had discussions with three other communities interested in possibly enacting similar ordinances.

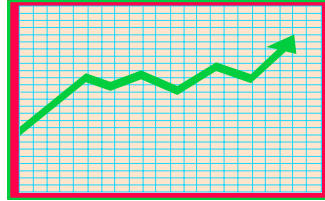
Lead and PCB Contaminated Soils Removed

Closure was achieved in 2004 at the National Auto Wrecking Co. site in Onalaska. An investigation funded by the state Environmental Fund had prompted a U. S. EPA removal action of lead and PCB-contaminated soils totaling nearly \$1 million. The property is industrially zoned and immediately adjacent to Interstate 90. Long considered an eyesore, the property now holds significant redevelopment potential.

Eau Claire Downtown Redevelopment






WCR staff have been working with the City of Eau Claire and Royal Credit Union ("RCU") on a major new downtown redevelopment project. The project includes a unique new city park known as Phoenix Park and a new 100,000 square-foot administrative center for RCU. The project will bring over 200 employees into the Central Business District and convert a site previously used for a salvage operation and a manufactured gas plant into a public park enhancing the downtown area. Staff facilitated redevelopment of the site by providing regulatory oversight of two significant cleanup projects, clarifications of environmental liability issues, and financial assistance.

III. PERFORMANCE MEASURES




Performance measurement is essential for us to know if we are meeting our regulatory improvement goals. Strategic measures are used to demonstrate long-term progress and tactical measures help us understand our progress. Each of the four programs in the Air & Waste Division has established performance measures for the current fiscal year that are used to evaluate program progress.

Air Management


-  Total Part 70 backlog & issued, by Region (quarterly)
Completed. Permit backlog eliminated by December 30, 2004.
-  All Part 70s issued in FY04 v. FY04 work plan goal, by region (quarterly)
This measure allowed us to monitor our progress in meeting the Part 70 backlog above.
-  Full compliance evaluations completed v. workplan/compliance monitoring strategy goal, by region (quarterly)
Exceeded goal by 11% (30 additional inspections).
-  Workplan v. actual hours, by funding source (quarterly)
Air Management closely monitors work allowed by funding sources and makes adjustments if needed to stay within budget constraints.
-  Construction permit cycle time (quarterly)
Air Management is attaining or beating the goal of issuing permits within an average of 90 days from receipt of application.

For more information, please contact Lloyd Eagan, Director, Bureau of Air Management, lloyd.eagan@dnr.state.wi.us, 608/266-0603.


Cooperative Environmental Assistance

-  Reduction of mercury emissions at Wisconsin Electric Power Company Pleasant Prairie power plant
No significant results to report at this time. However, We Energies and US Department of Energy reached agreement in April 2004 to share the costs of a \$53 million mercury control research project at Presque Isle Power Plant in the Upper Peninsula. DOE is contributing \$24.8 million toward this research, the nation's first full-scale test of the "Toxecon" process for mercury control.


Recovery of mercury manometers

 **78 mercury manometers removed and 449 mercury manometers replaced for a total of 527. This equates to 395 pounds of mercury removed.**

Collection & recycling of mercury auto switches

 **In the two years this program has been underway, 200 pounds of mercury have been collected. An additional ten pounds of other mercury have been collected as a result from scrap and auto recycling. Mercury will next be collected in August 2005.**


Reduction in mercury influent, effluent, and biosolids concentrations from municipal wastewater treatment plants located in communities implementing mercury reduction programs

 **No new data for the Community Mercury Reduction performance measures as these measures will only be populated after WDNR receives, reviews, and approves local mercury minimization plans (starts late 2005) and communities start implementing these plans in 2006.**


For more information, please contact Mark McDermid, Director, Bureau of Cooperative Environmental Assistance, mark.mcdermid@dnr.state.wi.us, 608/267-3125.

Remediation & Redevelopment


Completed cleanups of contaminated sites - total for RR Program and by Region (quarterly and annually)

 **In Fiscal Year 2004, the RR program completed 535 cleanups of contaminated property. The majority of those cleanups came from the more industrial and populated southeast region of the state, where 178 cleanups (33% of the total) were completed. Regions completed between 129 and 140 cleanups per quarter.**

Numbers of redevelopment assistance actions to external parties - total for RR program and by Region (quarterly and annually)

 **Conducted more than 120 redevelopment assistance actions in Fiscal Year 2004, up from 80-90 in previous years. Again, the southeast region led the way with 56 redevelopment assistance actions, which can include liability clarification letters and off-site exemption letters.**

Summary data:

- 
- New sites identified
485 new sites identified in Fiscal Year 2004, slightly less than 2003.
 - Completed cleanups
535 cleanups completed in the last fiscal year, comparable to cleanup numbers in previous years.
 - Site transfers (from DNR to Commerce)
More than 270 sites transferred in the last fiscal year, far below the number transferred in previous years.
 - Total open sites (numbers provided on a quarterly basis)
At the end of the last quarter in Fiscal Year 2004, the RR program reported a total of 5339 open sites, continuing a downward trend from the first three quarters in 2004 and in previous fiscal years.

For more information, please contact Mark Giesfeldt, Director, Bureau for Remediation and Redevelopment, mark.giesfeldt@dnr.state.wi.us, 608/267-7562.

Waste Management

Hazardous Waste hours



Goal met (defined as within 5%): 49,741 hours completed (97%), out of 51,409 planned.

Hazardous Waste facility relicense & closures



Goal met: 3 relicenses and 2 closures completed (100%), out of 5 combined planned.

Hazardous Waste facility inspections



Goal exceeded: 21 inspections completed (105%), out of 20 planned.

Hazardous Waste large quantity generator inspections



Goal exceeded: 70 inspections completed (140%), out of 50 planned.

Solid Waste Landfill priority plan reviews



Goal not met for landfill siting (defined as 100% on time): 26 reviews completed on time (87%), out of 30 completed total.

Goal met for landfill continued waste filling (defined as 100% on time): 9 reviews completed on time (100%), out of 9 completed total.

Recycling program evaluations



Goal exceeded: 115 evaluations completed (115%), out of 100 planned.

Compliance with owner financial responsibility for smaller landfills and non-landfill solid waste facilities



Making progress: 67 files reviewed for facilities in DNR's South Central and Northern Regions, identified 22 landfills with inadequate financial proof and 7 other facilities that require more detailed review. We subsequently reviewed the 7 facilities in detail and identified the follow-up actions needed.

For more information, please contact Sue Bangert, Director, Bureau of Waste Management, suzanne.bangert@dnr.state.wi.us, 608/266-0014.

IV. SUCCESS STORIES



One measure of the Air & Waste Division's success in implementing Smart Regulation is feedback we receive from our customers. Following is feedback received throughout 2004.

Louisiana-Pacific Corporation Permit

Rajen Vakharia –

Louisiana-Pacific Corp. (LP) recently received a permit to add additional finishing line to our oriented strand board (OSB) mill in Hayward. Mr. Rajen Vakharia of the Permits & Stationary Source Modeling Section was the review engineer assigned to this project. Mr. Vakharia did an outstanding job in helping us understand the Wisconsin regulations, provided timely review of our application, and worked with us on developing permit conditions that were reasonable and enforceable. LP had a challenging time schedule to complete this project. Mr. Vakharia understood these challenges and outlined a tentative project schedule that showed that if we submitted an application by the end of August that we could have the permit by December 1. We were apprehensive since we had never received a PSD construction permit in such a short period of time. Mr. Vakharia assured us that this could be done based on new permitting rules in Wisconsin. Mr. Vakharia was correct. Every milestone in the project schedule, the application review, the public comment period, the public hearing occurred as he had predicted. Mr. Vakharia and the WDNR staff who participated in this permit review process did an outstanding job for the citizens of Wisconsin and LP.

LP received the construction permit on November 17, a week before Thanksgiving. November 25, 2004 was a very good Thanksgiving for the approximately 200 LP Hayward OSB mill employee families and hundreds of other families in Northern Wisconsin that depend on the Hayward mill for all or part of their income. Obtaining this permit assures that these families will be able to enjoy Thanksgivings in Hayward for years to come.

*Don Sodersten, OSB Environmental Project Manager
Mark Fitch, Plant Environmental Manager
Louisiana-Pacific Corporation*

Wisconsin Cast Metals Association Meeting

Paul Koziar –

I want to convey our thanks and appreciation to you for being part of the program at our Wisconsin Cast Metals Association meeting on December 10th. Your presentation on the proposed changes to NR538 was excellent, as was your update on some of the recent developments and successes in the beneficial reuse program. Our members truly think of you as a partner in promoting environmentally-acceptable reuses for industrial byproducts. We and the other industry generators are most grateful for all your efforts. Thank you once again for taking the time to join us and share your insights.

Lloyd Eagan –

I want to convey our thanks and appreciation to you for being part of the program at our Wisconsin Cast Metals Association Meeting on December 10th. Your presentation and air issues update were outstanding. We hope to continue to work with you and the Air Bureau staff on the permit streamlining initiative and other important efforts that the Department has underway. Thank you once again for taking the time to join us and share your insights.

*Charles M. Kurtti, President
Wisconsin Cast Metals Association*

Wisconsin Asphalt Pavement Association Convention

Tom Stibbe –

I just wanted to thank you for coming to the Wisconsin Asphalt Pavement Association convention and presenting the joint DNR and WAPA achievement award to Gail Jensen. I liked your comments about the good working relationship you have maintained with Gail on air emission permits for the Mathy Company's asphalt plants and Gail's dedication to protecting the environment throughout his career. This is an excellent example of DNR working cooperatively with an industrial sector. Thanks!

*Jerry Rodenberg, Asphalt Sector Specialist
Bureau of Cooperative Environmental Assistance
WI Department of Natural Resources*

Guest Lecturers – Center for Sustainability and the Global Environment (SAGE)

Bart Sponseller, Jon Heinrich –

As the fall semester has come to a close, I would like to thank the DNR for supporting Bart Sponseller and Jon Heinrich's participation as guest lecturers in my Air Resources Science and Policy class this past semester. Both Bart and Jon received excellent reviews from my students, and I really value their contributions. As professionals working in air quality management, they brought valuable perspectives, and they were able to improve the class' understanding of real-world issues in air pollution control.

Although I initially planned on attending all three DNR lectures, out of town conferences required me to schedule two of the talks on days when I would not be able to attend. I really appreciated knowing that my class was in good hands during my absence, but I had hoped to hear all three talks myself. Fortunately, I was able to attend Bart's first lecture, which was excellent in its clarity, scope, and delivery. I was particularly impressed with the examples of ozone-damaged plants and the many excellent graphics.

If they are interested, and the DNR supports their participation, I would love to have Bart and/or Jon's participation as guest lecturers in coming years. It is wonderful to have such a great resource for expertise! Thanks again.

*Tracey Holloway
Center for Sustainability and the Global Environment (SAGE)
Nelson Institute for Environmental Studies*

Air Permit Modification

Don Grasser, Joe Ancel –

Many thanks to both of you for your help getting our permit modification through in a timely manner.

*Dianne Potter, CHMM, RAB EMS-PA
Corporate Environmental Engineer
Donaldson Company*

Single Stream Recycling Fact Sheet

Brad Wolbert, Nancy Gloe, Barb Palecek, Paul Wiegner –

The single stream recycling fact sheet is a great educational tool. Thank you.

*Jim Wonser
Onyx Waste Services-Sheboygan/Chilton
Inside Sales/Dispatch*

Thanks From STS Consultants

Jim Zellmer, Len Polczynski, Al Nass –

I am writing this letter to thank you for the immediate attention and quick response you gave to this project. Development projects like this one occur at a fast pace, and any delays can raise havoc with construction schedules. Jim Zellmer, Len Polczynski, and Al Nass were all tremendous help to the project. You reviewed environmental data from the site investigation and responded in a timely manner with Liability Clarification and Solid Waste Exemption letters to our client. The quick response provided allowed STS to continue with due diligence, which led to a successful property transaction between ShopKo and AIG Baker. Thanks again for working with us to help make this property transaction successful!

*Bill Newhouse, Business Development Manager
STS Consultants*

Open Burning Response, Town of Breed

Carol Schmidt responded to a complaint regarding open burning at the closed Town of Breed Landfill. The site is currently used for recycling drop-off. Carol found a number of problems including the illegal burning. She gave the Town a short time frame to correct the site problems. After her follow up with the Town Chairman, she received the following correspondence.

In conclusion, I would like to thank you, Carol, for your patience and tolerance with my shortcomings. You made a difficult situation relatively pain free and I hope your future visits will find us in compliance.

*Richard Vande Wetering, Chairman
Town of Breed*

DCI Environmental, Inc. Plan Modification

Gretchen Wheat –

Thank you for your time and effort to assist DCI Environmental, Inc. in this matter. As always, it was a pleasure working with you and your reply response was expeditious as usual!

*Frank B. Kellogg III, Vice President
DCI Environmental, Inc.*

Green Bay Yachting Club

Raj Rao –

The Green Bay Yachting Club appreciates all that the WDNR, and you personally, have done to follow through on our situation and complaints concerning the coal and calcium dust.

*Paul Buntin
Green Bay Yachting Club*

Wisconsin Brownfields Initiative

Thanks to Mark Giesfeldt, Darsi Foss, Michael Prager, Drew Savagian, Dan Kolberg, Laurie Egge, Megan Clemens, Shelley Fox & Percy Mather and the R&R Staff in the regions for their continuing efforts to make the Wisconsin Brownfields Initiative an excellent example of a public/private accomplishment. Also a special thanks to all my colleagues on the Brownfields Study Group for their efforts over the years. While sometimes difficult and frustrating, the redevelopment of Brownfields has been the most satisfying and rewarding field I have participated in over my business career.

*Tom Mueller
The Environmental Management Company*

Thanks From Raytheon Company

Kathy Sylvester –

Thank you very much for your cooperation on this project and your willingness to hold discussions with the City of Omro regarding the future of the site. It is refreshing to work with a regulator who takes interest in the ultimate end use of a contaminated property project.

*Robert C. Luhrs, Sr. Manager
Remedial Programs
Raytheon Company*

Journal Community Publishing Group

Kevin McKnight –

Thanks for your attention to this matter (Air Monitoring Plan/Communications Plan for the old Coal Gas site). Thanks too for coming to Neenah for the open house. It was a nice opportunity to chat outside the usual pressures and restraints.

Paul Kritzer, Attorney

Mastercraft Permit

John Dague –

Jim Hodshire of Mastercraft was very complimentary about the help John provided, not just with this permit, and is very pleased working with him. He appreciates the great communication between Mastercraft and the Department.

Town of Marshfield Open Burning

Carol Schmidt –

The Town of Marshfield thanks you for the fair treatment we received from your office regarding the allegations made by a citizen of the Town concerning illegal burning at the Town recycling pad. Once again, thank you Carol, for your understanding and patience in this matter.

*Connie Pickart, Clerk
Marshfield Town Board*

Waste Minimization Efforts

Christine Lilek –

Thank you, Christine, for your kind comments about our respective companies and for your cooperation in our waste minimization efforts.

Mark Lazarz

Thanks from American Council of Engineering Companies of Wisconsin

Mark Gordon –

Thank you. Your division is highly regarded for the efforts made to communicate with your various stakeholders.

*Carol Godisken, Executive Director
American Council of Engineering Companies of Wisconsin*

Air Permit Assistance

Jeff Johnson –

Thank you Jeff. We have appreciated your patience, guidance, and promptness in keeping the regulatory permitting process on track. Thanks for the emissions calculations assistance and your review of my calculations as well.

Bill Roddy

Dedicated Professionals in DNR

...In 20 years of reporting, I have found the DNR to be generally populated by dedicated professionals who work harder for less because they care about the mission, about clean air, clean water, healthy forests and vibrant wetlands.

*Ed Culhane
Appleton Post-Crescent
November 17, 2004*

Professional Dairy Producers of Wisconsin Policy Summit

Lloyd Eagan –

Thank you for speaking at the 2004 PDPW Dairy Policy Summit. Your presentation and comments were educational and valuable. The facts, research and thoughts you shared in regard to air quality and odor helped

all industry stakeholders better understand the current and changing rules and regulations. We look forward to working together to Grow the Wisconsin Dairy industry while protecting our natural resources.

*Kim Brown Pokory
Professional Dairy Producers of Wisconsin*

Milwaukee's Cans for Cash

*Nancy Gloe –
Thanks for all your help!!
Mary Bengsch
City of Milwaukee, Department of Public Works*

Move over, students from Aurora Private School in Randburg, South Africa. Milwaukee's the king of the can hill now. In a cavernous city garage on Milwaukee's northwest side Saturday, more than 50 volunteers helped to place 33,952 aluminum cans in a meandering line about a mile and a third long. In the end, they bested the Aurora students' 2003 record by 6,574 cans, a feat they hope will earn them a spot in "Guinness World Records." The event was part of the City of Milwaukee's Cash for Cans Challenge.



*Milwaukee Journal Sentinel
November 13, 2004*

For more information on Cans for Cash see the Milwaukee Journal Sentinel article at:
<http://www.jsonline.com/news/metro/nov04/275026.asp?format=print>

Ozone Calibration

Jim Trochta and Ed Jepsen, Air Management Specialists, were recognized recently for their contributions to the FACE project.

Jim Trochta, an Air Management Environmental Specialist with the Air Quality Division of the Wisconsin Department of Natural Resources, recently completed another season of calibration and monitoring of ozone at the Harshaw Farm site...Jim was instrumental in operating our fence line O₃ monitors during our full first year of operation and has maintained the control shed monitoring program for the past 11 years, first with Dave Karnosky (MTU) and Ed Jepsen (WDNR)'s bioindicator project at the Harshaw Farm and then with the Aspen FACE project since 1997. Thanks much, Jim!

*Facing the Future
The FACTS II (Aspen FACE) Newsletter
November, 2004*

DNR presentations for Shanghai Municipal Workers

Jon Heinrich, Larry Bruss, Margaret Hoefer, Rich Evans, Dick Lathrop, Bruce Rodger, Dan Nickolie, Alex Nyhus, Sherry Sanford, Bart Sponseller –

The University of Wisconsin's East Asian Legal Studies Center is hosting a 14 week seminar and internship program for 20 young municipal government employees from Shanghai. The participants are energetic, thoughtful, and very open to new ideas, so the special presentations your staff did on air and water quality management issues were very well received. The presentations all were well developed and of great interest to the Chinese participants, but of equal importance were the professionalism and enthusiasm all of the DNR staff demonstrated in their interactions with the Chinese.

I want to thank you and your staff for the excellent presentations in Madison and at Devil's Lake. In Madison, the key people were presenters Jon Heinrich and Larry Bruss and Margaret Hoefer, who fielded my initial request for the presentations and then saw them through to their implementation. At Devil's Lake, we were greeted by

Rich Evans, the Park Superintendent, received a presentation on the phosphorous project from Dick Lathrop, and observed the air quality monitoring sites with Bruce Rodgers, Dan Nickolie, Alex Nyhus, and Sherry Sanford. Margaret Hoefer and Bart Sponseller from the Madison office also accompanied us to Devil's Lake.

On behalf of the Shanghai municipal government workers, I thank you and your staff for the warm reception and very professional presentations. It was a wonderful, educational experience for the Chinese.

*Charles R. Irish, Director
East Asian Legal Studies Center*

Fraser Papers Listening Sessions

DNR is working hard to support industry. That support has improved in the past 2 years. Things are more on track than they were when [I] arrived in Wisconsin 3 years ago. DNR has a different direction.

Willis Blevins, Midwest General Manager

Louisiana Pacific Oriented Strand Board Plant – Hayward Listening sessions

Efficient Air permitting – The recent process to get the PSD permit went well and staff involved were strongly complimented (*Raj Vakharia, Paul Yeung, Mike Wagner, Neal Baudhuin*). However, the process seemed long (about six months). That said, they were amazed with how quickly Raj was able to deliver the final permit after the hearing...

Good relationships and quality communication – *Susie Sutton* has been great to work with on VSQG status. *Bob Germer* is very accessible and provides timely information. *John Dague* and *Ralph Patterson* are very competent and great to work with on emission inventory. *Mike Wagner* and *Neal Baudhuin* know their process from front to back. Mike is a very competent and user friendly guy.

Managers at Louisiana Pacific Oriented Strand Board, Hayward

National Solid Wastes Management Association

Suzanne Bangert –

On behalf of the leadership of the Wisconsin Chapter of the National Solid Wastes Management Association, I would like to thank you. Your time with us on September 29th provided a basis for great discussion and sharing of ideas. The members of NSWMA are dedicated to providing safe, effective, and economically sound handling and disposal of solid waste. Our members welcome the opportunities to work with the DNR. Thank you again for coming to our luncheon and your insight concerning waste issues.

*Peggy Macenas
NSWMA Midwest Region*

Open Burning Videotape

Kevin Kessler, Rick Wulk, Mary Farmiloe –

This is a letter to thank you for your production of the videotape regarding open burning. This video was an instrumental tool in repealing our existing burning regulations and developing new regulations in our city to do away with the unsafe practice of backyard burning ... Our vote was unanimous in favor of doing away with the existing law and adopting a new ordinance, which abolished the practice that has plagued our citizens for generations.

I am certain that without the use of the video we would have resulted in less than a unanimous decision. There are thousands of sources to gather information from about this problem. Education about the results of this practice is the only solution. The Wisconsin Department of Natural Resources provides great facts and support to assist any governing body in making a clear and intelligent decision about open burning regulations. The Web sites you maintain and the video just produced is more than enough information to support any concerned citizen in their quest to clean up this destructive practice.

Thank you Kevin for helping us secure a cleaner, brighter, and better tomorrow. The city of Algoma is a better

place today because of concerned professionals like you willing to help when we needed it most.

*Larry Mertz
Algoma, WI*

Wisconsin Counties Association

Suzanne Bangert –

On behalf of the Wisconsin Counties Association, our member counties, and the over 600 county-elected officials who attended our Conference, I would like to express our thanks for your participation in the Wisconsin Counties Association's 66th Annual Conference.

Your participation in the program "Update on Solid Waste Issues in Wisconsin" was greatly appreciated. Our staff has received numerous positive comments regarding the quality of the speakers at this program. WCA is pleased that you were able to share your expertise and knowledge with our membership. Again, thank you for helping make our Conference a success.

*Sarah Diedrick-Kasdorf
Senior Legislative Associate
Wisconsin Counties Association*

SUDZ Grant, City of Green Bay

Laurie Egge, Kristin DuFresne –

... I once again wish to commend the SUDZ program for providing the impetus for a renaissance on South Washington Street. The Johnson Bank Building and St. Brendan's Inn have jump started our redevelopment efforts and have caused the surrounding buildings to initiate additional investments in their properties. The SUDZ grant, while limited in dollars, has spawned incredible investment in downtown Green Bay.

*Peter Thillman, Director
Economic Development
City of Green Bay*

Ozone Reduction Efforts

Ed Jepsen –

Just a quick note to let you know that I am speaking before the Walworth County Land and Water Conservation Committee this afternoon about Jefferson County's efforts in ozone reduction. We're hoping they are serious about this. I'll be sure to mention all the wonderful support we got from you and your staff.

Asbestos Disposal

Mark Davis and Sheryl Otto –

...My sincere appreciation to you both for your immediate responses. Quite frankly, I am not accustomed to that from a government agency. You all are to be commended for your service to the public.

Dennis Johnson

WDNR Biowatch Program, EPA Audit

The Wisconsin Department of Natural Resources, Bureau of Air Management, Air Monitoring Branch, Southeast Region in Milwaukee, Wisconsin is responsible for the BioWatch monitoring sites in Milwaukee, Wisconsin area ... We commend the Wisconsin Department of Natural Resources, Bureau of Air Management, Air Monitoring Branch, Southeast Region for outstanding quality assurance activities and having a conscientious air monitoring staff.

*Excerpt from Executive Summary
EPA Technical Systems Audit of WDNR Biowatch Program*

SC Johnson Co-generation Unit, Waxdale Plant

Ruhun Goonewardena –

Ruhun is good, very responsive, reasonable and practical...He processes the applications in a very prompt fashion. We really do appreciate the service we've been getting from Ruhun.

*Mark Steinberg
SC Johnson*

Rowe Oil Site, Franksville

Al Shea, Mark Giesfeldt, Bob Strous –

We just completed what I would consider a very successful meeting to discuss and form an action plan for the Rowe Oil/Stripe Site in Franksville. I appreciate Bob Strous and your willingness to quickly step forward to address the leaking tanks at this waste oil site. I wish they were all this easy. Thanks again.

*Phil Albert
WI Department of Commerce*

Recycling

Chris Lilek –

We especially appreciate your efforts in trying to make things better for everyone through the recycling initiative you are leading. Please keep up the good work!

*Nathan Nissen
Supervisor, Waste Management
Kohler Co.*

Wisconsin Transportation Builders Association Environmental Committee

Caroline Garber –

Thanks for attending and presenting at the WTBA Environmental Committee meeting yesterday. Your presentation had lots of good info, and, as always, you did a great job representing the Department. Thanks again!

*Pat Stevens
Wisconsin Transportation Builders Association*

Recycling Grant Application Assistance

Please accept this letter as my expression of thanks to your department in general and to *Nancy Gloe* of your department in particular for the courtesy shown in calling to remind us that our recycling grant application due by October 1, 2004, had not yet been received ...The courtesy shown by the follow-up call was a rarity, particularly in government. In River Hills, we pride ourselves in being of service to our residents. Your department should take pride in delivering that high level of service to your constituents.

*Thomas W. Tollaksen
Village Manager
Village of River Hills*

Vine Auto Body, Douglas County

Robert Gothblad, James Ross, James Hosch, Neal Baudhuin, Connie Antonuk, John Robinson –

Woody Budnick, Douglas County Supervisor, was very complimentary of your work. He was glad to hear that the valid issues at the business have been identified and are being dealt with. He was especially appreciative of the way you have treated the people involved - both the business and the concerned neighbor - with respect and courtesy...It's nice to hear that people appreciate the excellent work you're doing on it. Thanks!!!

*Mark Stokstad, Regional Leader
DNR Northern Region*

Growing Power Compost Facility

Christine Lilek, Rhonda Volz –

Thank you for arranging the opportunity that allowed us to visit an organization with motivation and enthusiasm for a simple and effective method to address an environmental concern. I'm positive as we move forward with our composting efforts, in whatever scope that evolves to, we will incorporate the best of what we have seen from other examples of composting operations. Thanks again for the opportunity.

*Michael O'Connor
Department of Corrections*

Mayville Web Cam Part of Midwest Air Monitoring Project

Bruce Rodger, Dan Nickolie –

A web cam in Mayville is one of the newest ways that air quality is being monitored in Dodge County. It's part of the Midwest Hazecam network, a project designed to monitor air quality throughout the Midwest.

Information from the web cam can be seen on www.mwhazecam.net.

Thanks to you Dan Nickolie and Bruce Rodger for working so closely with the reporter to provide the information needed for this article. It is great to get local news coverage on air monitoring.

*Eileen Pierce, Section Chief, Monitoring
Bureau of Air Management
WI DNR*

Atlantic Fellowship Selection

John Shenot has been selected for the Atlantic Fellowship. This prestigious fellowship from the Foreign Commonwealth Office of the British Government will provide John with the opportunity to work in the Environment Agency in Bristol England for 10 months beginning in September 2004.

The competitive national selection process, administered by the British Council, with close to 200 applicants resulted in 5 fellowship awards. John's was the only award with an environmental focus. John's focus on voluntary, collaborative approaches and key differences with traditional approaches in the US will be fundamental to the long-term development of Green Tier. His specific work in the field of community agriculture, environmental policy for agriculture, and the growth of agriculture will also be very important as we look at new and emerging directions in the development of agricultural policy and the development of approaches like those that are being used in the Dairy Gateway.

MIT Toxics Conference

Jeff Myers –

I just wanted to drop you a note and tell you what a great job Jeff Myers did at the MIT conference on air toxics. He came across as very knowledgeable and articulate and generated a lot of interest in the Wisconsin program; of course, this is what we have come to expect from Wisconsin officials.

Bill Becker

Recycling at Reddan Soccer Park

Dane County, the Madison Area Youth Soccer Association, the DNR and the Grass Roots Recycling Network worked cooperatively to establish beverage container recycling at Reddan Soccer Park in Verona.

The park, with some 20 soccer fields and a dozen major tournaments attracting tens of thousands of players, families and fans from all over the Midwest every year, is now equipped with about 30 conspicuously marked and well-designed recycling bins at each trash barrel.

Brad Wolbert, you guys have been a true pleasure to work with and I look forward to our next challenge.

*Paul E. Gray
Operations Manager
Reddan Soccer Park*

Thanks From Kohler Company

Christine Lilek –

We appreciate your honesty, candor and compliments. And we value our working relationship with you and the Waste Management section of DNR...And thanks for addressing your list of action items so quickly!

*Paul Kubicek
Kohler Company*

Mercury Thermometer Collection at Janesville DNR Service Center

Ann Bekta took the initiative to volunteer at the service center and worked with Cynde English & Ted Amman of the RR program to set up the logistics. Brenda Altman and Margaret Janovetz-Casey, the Janesville front line staff, also deserve thanks for the additional customer traffic this effort has engendered. The response so far has been much greater than expected and as the letter writer calls for, planning has also begun on looking at the feasibility of establishing a permanent Clean Sweep for Janesville.

DNR Fact System

Mike Solomon –

On August 16, 2004, DNR added air inventory data and other data from 1999-2002 to a publicly available Web site called the Fact System: <http://dnr.wi.gov/org/caer/cea/fact/>

Mike, This is a very big project. Congratulations for making it happen. Thanks.

*Dan Kipp
VP-Administration & Support Services
Sells Printing Company LLC*

Lead Paint Removal

Chris Lilek –

It is not often that I have good things to say about government agencies. But I have just had an experience with one of the finest employees that the DNR has in its employment, namely, Chris Lilek. As an attorney, I had a situation where a power washer was used on the exterior of a home and accidentally removed several layers of lead paint. Ms. Lilek was very helpful in answering my questions and concerns as I attempted to represent my client... My client was impressed with Chris Lilek's helpful concern in her case and the word will spread. I would like to commend the DNR for having employees like Chris Lilek, who is willing to help solve an environmental concern in a local setting.

*Mark E. Wurtz
Dillman, Holbrook, Wurtz, Roth & Basler, LLP
Attorneys at Law*

Responsive, Innovative DNR

The department I've worked with for over 20 years now has tended to be very responsive. Systems in place and innovative things the DNR does are a great help...compared to other states WI DNR is far more responsive and creative in getting things done.

DNR Feedback Line Call Record

Spill Response

I just thought you'd like to know that the system we put in place for spill response works! One of our delivery trucks was struck by a car last week and I was able to find the emergency response telephone number in my index file immediately. This was one of the requirements you asked for during your Hazardous Waste inspection last year. We were able to respond to the spill (water based paint) quickly and efficiently and I now have everybody's attention on how important our spill response plan really is.

*Linda Moehr, Administrative Assistant
Fasse Paint Company, Sheboygan Falls, Wisconsin*

LP, Hayward

Company officials from LP in Hayward were very complimentary of the communication and cooperation they've received from our staff. A well-deserved, "e-pat on the back" goes to these Air and Waste Program staff:

- *Bureau of Air Management* – Mike Wagner, John Dague, Neal Baudhuin, Raj Vakharia, Ralph Patterson and Paul Yeung
- *Bureau of Waste Management* – Susie Sutton and Bob Germer

Thanks for the effort in developing this great working relationship.

*John Gozdziwski, Director
DNR Northern Region*

Disposal of Asbestos Contaminated Demolition Debris

Larry Weix –

I would personally like to thank you for your cooperation throughout this massive project [proper disposal of asbestos contaminated demolition debris from the former Novitiate building in Shawano County]. I appreciated your understanding and advice as we occasionally encountered issues that needed to be addressed to expedite the completion of the project. Your attitude and willingness to work together was exemplary.

*Jim Hartleben, President
Wittenberg Disposal Services*

Boss Farms, Winnebago County

Jim Zellmer, Len Polczynski –

Just wanted to thank you for the extraordinary turnaround time on approval of the clay borrow report from Boss Farms-Winnebago County. Eight days from submittal to approval...and that includes a holiday weekend in the middle! I hear in the news all this grumbling about Department responsiveness on permits, approvals, etc. These folks must not be dealing with the customer focused solid waste staff in Northeast Region!

Fred Swed, Jr., Project Engineer

Lead Paint Removal, Biro OmniMedia, LLC

Christine Lilek –

DNR assisted with the lead paint removal contractor and proper disposal of lead paint wastes.

I just wanted to let you know that the drums were removed from our premises last week. . . Thank you for your help!

*Shannon Kring Biro
Biro OmniMedia, LLC*

Remediation & Redevelopment Web Site

I appreciate all the hard work the RR bureau has put into the web design. I only wish other bureaus in DNR, and other departments in general, did as good a job!

*Boyd N. Possin, P. G., President
Environmental Compliance Consultants, Inc.*

Remediation & Redevelopment EPA Grants

Laurie Egge –

Thank you! Thank you so much. On behalf of Delevan and me, your quick responses when I called for help did the trick. Delevan pretty much secured cleaning up Ann Street this week. I couldn't have done it without you and Darsi Foss wading through the quagmire.

*Lynn Scherbert
Ayres Associates*

Cranberry Creek Landfill

Suzanne Bangert, Dave Lundberg, Dennis Mack –

Just wanted to say thanks for working with us on this issue and providing the approval for the new ADC exempt waste ratio. I am sure we both saved a considerable amount of legal work and administrative time by allowing

this change and allowing the WDNR rule making process to provide some clarity to this issue. I look forward to working with the Department on rule making. Thanks.

*Todd Watermolen
Onyx Waste Services*

Department of Natural Resources (DNR) has Business-Friendly “Permit Primer” Web Site

On Tuesday, June 23rd, members of the Natural Resources Board saw a demonstration of a web site designed to assist businesses [in determining] what types of environmental permitting they might need for projects or developments. The “Permit Primer” is a one-stop source of information on environmental permitting that can also answer questions that businesses might have. Businesses that need to apply for permits can also gain immediate access to permit applications 24 hours per day, 7 days per week.

Laurel Sukup, DNR Business Sector Specialist, told board members “this web site is really a streamlining effort that can help business, entrepreneurs, and lenders save time, money, and frustration working through the permitting process. At the same time, the site will help them know about pollution prevention ideas and how implementing them may lessen their regulatory burden while better protecting the environment.”

Ruder Ware Government Relations Director Dave Anderson also addressed the board on the topic of the permit primer, commending the department for its leadership in developing such an innovative tool for businesses to use. “I was excited when I learned about the permit primer in its developmental stages,” Anderson said, “and I am even more excited now that it has been operational and I have seen how it can be used.”

According to Anderson, “the permit primer is a valuable tool for business. The site will empower businesses and save the department hundreds of hours of staff time. Use of the site will also save businesses more time and give them more control of the permitting process, in which they will be taking a more active role. The permit primer will also make the process more transparent and speed up the process by addressing basic questions early on and in a user-friendly manner.”

The site is located at <http://www.dnr.state.wi.us/permitprimer/>

*Perspective on Government
Ruder, Ware & Michler, L.L.S.C.*

Laurel Sukup –

...We received a number of very favorable comments from our clients about the DNR's efforts to become more business-friendly. Thanks again for the opportunity!!

*David G. Anderson
Government Relations Director
Ruder Ware*

Thanks From Environmentally Sensitive Solutions

Chris Lilek –

I am always impressed by your responsiveness and network of information. Thanks again.

*Christopher A. Haase
Director of Environmental, Health and Safety
Environmentally Sensitive Solutions*

Sheboygan County Construction and Demolition Recycling

Christine Lilek –

Just a note to tell you how much I appreciate your work in the C&D area. You have brought together quite a group of folks from the building and demo trades to share and network - a very respectable accomplishment!!! And I especially appreciate the enthusiasm and creativity you put into it, like the wonderful poster attached to your invitation. Keep it up. Thanks,

*Lance Green, Stratospheric Ozone Protection Specialist
Bureau of Air Management, WI Department of Natural Resources*

Sheboygan County Construction and Demolition Waste Resource Meeting

Chris Lilek –

...I'd love to have contacts for non-landfill disposal/recycling options for the Milwaukee and Racine/Kenosha areas too. Maybe I have to nominate you as the DNR person of the year for coordinating all of this. Thanks for all our help!

*Amy Haak
Alpha Terra Consultants*

State Regulation of CCB Placement at Mine Sites

Mike Zillmer –

I would like to express my sincere appreciation for your contributions to our Technical Interactive Forum on "State Regulation of CCB Placement at Mine Sites" May 4 through 6, 2004. I think you and Phil Fauble did a fabulous job with both your presentation and paper. As evidenced by the participant interest in the discussions and in the final participant survey, there was a high level of satisfaction for this event. One hundred percent of the attendees rated the field trip as extremely or very satisfactory; and 95 percent of them indicated that they were extremely or very satisfied with the presentations and discussion. We are currently preparing all of the speaker materials and discussions for publication of the proceedings as soon as possible. The publication will provide a much needed perspective on protection of the environment and the beneficial recycling of these materials at mine sites.

I wish you the best of luck in the years ahead at WDNR, and I look forward to meeting you again should the opportunity arise. Again, please accept my appreciation for a job well done.

*Peter Michael
Office of Surface Mining, Reclamation & Enforcement
United States Department of the Interior*

Hart Park Square, Wauwatosa

Frank Schultz –

This is to thank you, and others at the Department who have been involved in this project, for being so prompt in rendering decisions approving the reuse of select building materials at the Hart Park Square development in Wauwatosa. ...The removal of asbestos, freon, mercury switches, florescent lights and light ballasts and other hazardous materials is almost complete. Although removal of those items to the Department's satisfaction has been very expensive, we hope that cost will be covered by reduced waste hauling and disposal fees resulting from reusing perfectly suitable brick and concrete as structural fill. Aside from the cost, the knowledge that this perfectly suitable material may be reused, rather than disposed, is most heartening.

Thank you to all who participated in this decision making process.

*William P. Scott, S.C.
Attorney at Law*

NR445 and Coal Dust

Jeff Myers –

Thank you for the quick response... Writing up a plan and making the Certification will be no problem. Thanks again for the response and especially for sending the reg. so I wouldn't have to go looking for it.

*Marie Krienschmidt
Kinder Morgan Terminals*

Thanks from State Representative Nischke

A short note to commend your staff for responding quickly on the recent Carroll College request. Efficiency and responsiveness are the hallmarks of good government. Thanks!

*Ann Nischke, State Representative
Ninety-Seventh Assembly District*

Kenosha Unified School District No. 1

Michael Prager –

In August of 2002, we attended a videoconference that you put together on Brownfield grants. We contacted Michael Prager of your department after that conference to inquire about the Brownfield Green Space and Public Facilities Grant. From the first time we talked to Michael, he was extremely informative and helpful. He worked closely with Michelle Williams of the Milwaukee office of the DNR to understand the environmental issues on our site and with us to understand what the project means to our community.

When we determined that a public school district could not apply directly for the grant, Michael suggested we contact the City of Kenosha. He was also helpful in bringing the folks from the City up to speed on our project and on how the two organizations could work together to apply for the grant. In my interactions with the City, it was clear that the City personnel also hold Michael in high regard. Michael's efforts are much appreciated by our district. The \$84,585 grant we received will be put to great use on the project. From our perspective, Michael is a valuable asset to the DNR and our State.

Michelle Williams –

We are writing to recognize the efforts and support we received from Michelle Williams. In the fall of 2000, our school district began a process to convert a Brownfield site in the City of Kenosha into the home for our newest elementary school. Michelle was assigned as the reviewer of our remediation efforts and from the first meeting through the entire process she has been phenomenal to work with.

We certainly were not very experienced in Brownfield clean-up projects and Michelle consistently took the time to make sure that we understood the requirements, the process, and our options. She was not only extremely professional, but also very efficient, helpful, and a pleasure to work with. She definitely went the extra mile on more than one occasion during the review and approval process. Quite frankly, we may not have been able to build our new school if not for all of Michelle's efforts.

*Dr. R. Scott Pierce, Superintendent of Schools
Patrick M. Finnemore, P.E., Director of Facilities
Kenosha Unified School District No. 1*

Recycling Connections Corp.

Christine Lilek –

You are awesome. Thanks for digging up the information.

*Kathy Powell
Recycling Connections Corp.
Adjunct Faculty to UW Ext. SHWEC*

U.S. EPA Announces New Brownfields Grants

CHICAGO (June 15, 2004) - U.S. Environmental Protection Agency Administrator Mike Leavitt today announced \$75.4 million in new Brownfields grants to 42 states, Puerto Rico and five tribes. Nationally, 219 applicants were selected to receive 265 grants. In Wisconsin, nine communities will receive \$10.38 million for 19 separate projects.

Leavitt made the announcement at the site of the former Ampco Metal facility, a defunct foundry in Milwaukee that is being developed into the Stadium Business Park. He was joined by Mayor Tom Barrett and Wisconsin Department of Natural Resources Secretary Scott Hassett.

The Wisconsin grantees include Milwaukee's Redevelopment Authority, which will oversee \$1.98 million in grants. Projects on tap: \$1 million for loans to clean up sites in the Menominee Valley and the 30th Street industrial corridor, \$200,000 to clean up hazardous materials at 2121 S. Kinnick and 3009 N. Humboldt, \$180,000 to clean up hazardous materials at Try Chem, 1333 W. Pierce, and \$400,000 for assessment of numerous sites contaminated with hazardous materials or petroleum.

To date, EPA's Brownfields assistance has leveraged more than \$5.8 billion in private investment, helped create more than 27,000 jobs and resulted in the assessment of more than 4,500 properties. For more information on the grant recipients, visit <http://www.epa.gov/brownfields/>.

Title V permit, Super Steel Products

Mike Wagner –

I enjoyed our visit greatly, you made me feel at ease and part of the process. Thanks for your patience and sharing your knowledge with me. I will do my best to fulfill all information required to help us complete the task in developing the permit ... Again thanks Mike for taking the time to help me understand.

Mike Griffin –

I have received the complete permit and up-date. I thank you for your kindness and patience with me. I sure had a good feeling and better understanding of the issues from your visit. You truly made me feel part of the process and at ease. I enjoyed the time we spent together. Mike spent another 45 minutes to an hour on the new permit for the Tower Facility and was also very helpful. Thanks Mike.

*Russ Reinsma
Super Steel Products, Milwaukee*

Wisconsin's Green Space and Public Facilities Grant Program

Mark Giesfeldt –

Congratulations on launching Wisconsin's Green Space and Public Facilities Grant Program. I see that, in April, the Wisconsin DNR awarded 11 grants totaling \$1 million to 10 local communities to help clean up contaminated properties for public use. These funds are to be used for cleanup at sites that, when redeveloped, will include innovative storm water treatment areas, soccer and sports fields, river walks, farmer's markets, community gardens, trails, picnic areas and other public amenities.

Once again, Wisconsin is pushing the envelope on innovative approaches to the clean up and revitalization of contaminated sites. This program recognizes the importance of providing public spaces and public buildings to urban neighborhoods. While the program currently is one of the first of its kind nationally, I hope that other states will follow Wisconsin's example. Keep up the good work!

I also recently had the chance to jump on the WNDR Remediation and Redevelopment Webpage and "surf" a bit. It's a nice webpage. It is easy to navigate and has a number of useful resources and write ups. Providing easily accessible information to the public makes everyone's job easier, and I appreciate it when programs make the effort to provide that service.

*Robert Springer, Director
Office of Solid Waste
US Environmental Protection Agency*

Permit Primer

I felt that the Permit Primer was very helpful and complete. It helped me understand the permitting process better, and gave great links for further information. Thank you for the Permit Primer!

*Edward Ludwig
Administrative Manager
Superior Kilns*

Brownfields SAG Grants

Darsi Foss –

Kudos to you and your staff for the outstanding work and continued success stories you all are bringing to the table on behalf of the environment, the economy and the Department. You are all great ambassadors!!!!

*Al Shea, Air & Waste Division Administrator
WI Department of Natural Resources*

Onyx Seven Mile Creek Landfill Expansion Approval

I would like to thank you and compliment the Wisconsin Department of Natural Resources, Eau Claire Waste Team. The WDNR regulatory approval of our Seven Mile Creek Landfill Feasibility Report was just completed in less than 200 days. This particular project demonstrates how your regulatory team (Eau Claire Waste Team: *Dave Lundberg, Brian Kalvelage, Marty Herrick and Jack Tritt*) can perform efficiently and effectively while working with industry and maintaining high environmental standards.

Your staff identified salient issues, communicated the issues, shared draft comments and responses, and collaboratively worked through the process. We appreciate these efforts. Many times we talk about the negatives associated with our industry and regulatory inefficiencies, but here we have an example of the same high standards of environmental protection and the efficient use of our human resources.

The Eau Claire team has found creative ways to work with the regulated community and set a standard that other districts should follow. Thanks again.

*Paul R. Jenks, President & CEO
Onyx Waste Services, Inc.*

Weston Unit 4 Air Permit

Raj Vakharia –

Thank you for your extensive efforts to date concerning the Weston Unit 4 air permit application and the recent completeness determination. As with our previous work activities together on past projects, your knowledge and skills to ensure quality air management permits can be issued continues to impress me. Working with an individual with your integrity and wit also provides me great personal enjoyment. I'm looking forward to our continued working relationship on Weston Unit 4 and on potential future projects.

*Greg Egtvedt
Manager of Environmental Assets & Licensing
Wisconsin Public Service Corporation*

Sheboygan Power, LLC Air Permit

Raj Vakharia –

On behalf of the Alliant Energy team, thanks for all of your hard work and extended hours helping to get this permit completed. Your work is greatly appreciated.

*Steve Jackson
Alliant Energy*

Packaging Corporation of America Cooperative Environmental Agreement

...PCA presented its pollution control alternative to both EPA and WDNR. It was noted that the EPA regulation lacked provisions for allowing alternative pollution control methods. However, WDNR staff suggested using the pilot Environmental Cooperative Agreement Program as a mechanism to accommodate PCA's innovation. EPA, WDNR and PCA collaborated to develop and implement this common sense, cost-effective project that achieved superior environmental performance.

PCA's participation in the Cooperative Agreements Program accomplished the program's stated objectives of cost-effective methods of achieving exceptional environmental results. The PCA/WDNR Cooperative Agreement eliminates the annual release of more than 1.1 million pounds of methanol to the environment over and above what would have been achieved by the existing federal regulation. Additionally, PCA's alternative control approach saved \$1.2 million in capital costs.

PCA and WDNR moved from a very healthy working relationship to an exceptional and dynamic working relationship based on an elevated level of trust and cooperation that emphasizes environmental solutions through regulatory flexibility.

PCA Comments to the Natural Resources Board – May 26, 2004

Green Bay Spills Coordinator 21st Winner of Virginia Hart Award

Roxanne Nelezen Chronert, a spills coordinator in Green Bay, was the recipient of the 21st annual Virginia Hart Special Recognition Award. The award honors a woman in state service for exemplary performance and contributions to the citizens of the state.

Chronert was selected from more than 50 entries for the award named after Virginia Hart, the first female cabinet officer in Wisconsin history, who retired from the state in 1983. Hart was secretary of the Department of Regulation and Licensing, chair of the Department of Industry, Labor and Human Relations, and chair of the

Labor and Industry Review Commission.

In a nomination from Bruce Urben, her supervisor, Chronert was praised for her “exemplary work ethic and dedication,” her “exceptional personal qualities,” her “leadership and team working skills” and her “outstanding work performance.”

Chronert has worked for the DNR for more than 10 years and been the spills coordinator in the region for nine years. The award is sponsored by the Women in Government and the UW-Madison La Follette School of Public Affairs.

*Story courtesy of the Robert M. La Follette School of Public Affairs
University of Wisconsin-Madison*

Eau Claire Region Solid Waste Team

Dear Secretary Hassett,

When we last met in Wausau, I told you how productive and vibrant the Solid Waste Management Team was in the Eau Claire region. Last week I saw yet another example of that productivity as staff finished up the Onyx Seven Mile Creek Landfill feasibility approval.

The Solid Waste Team in Eau Claire provides an excellent model for the Bureau at large. The Eau Claire regional/local staff work with stakeholders in advance, identifying issues, sharing drafts, and problem solving so as to avoid needless delays, decisions without unintended consequences, and the filing of defensive lawsuits by either the regulator or the regulated. The economic and regulatory efficiency of the Eau Claire staff is to be complemented, and hopefully emulated, both by central staff and other regions.

I agree with one of your frequent themes when on the speaking circuit, “We need to remind folks that there are many things that DNR staff do very well.”

*Peter A. Peshek
DeWitt Ross & Stevens Law Firm*

Delphi-Delco

Jeff Burger –

Thanks for the expedited Delphi-Delco permit exemption review. That's what I call service!...Thanks for taking the time to do all the work to identify the source of the discrepancy. We appreciate your diligence.

Jim Rickun

Cleaner Air Faster

Gerry Medinger –

I want to thank you and your staff for the tremendous help you have collectively provided to our Cleaner Air Faster effort. Your willingness to share your experience and provide advice has been wonderful. We will see at least three and maybe more counties launch CAF programs in the next 4-6 weeks. The SER contributions have been instrumental in getting each of these CAF programs off the ground.

Speaking personally, you have made my job so much easier because I have material and a wealth of experience to build off. Please express my thanks to all your staff. They are all appreciated, if not always recognized, for their part in the CAF effort.

*Ed Jepsen
WI Department of Natural Resources*

Bass Lake Property

Norm Dunbar –

Thanks very much for following up on the call I received regarding the slipped transformer. Chet McCarty was really impressed with and appreciative of the timely follow up.

Karen Voss

National Publication Highlights Wisconsin's Brownfields Initiative

The May, 2004 issue of *Brownfield News*, a national publication, highlighted Wisconsin's Brownfields Initiative in its Midwest Report. Focus was on the success of the statewide brownfields initiative and the Brownfields Study Group in forwarding important funding and legislative issues the past 10 years, and the future of funding for brownfields with the current budgetary "pressures".

Asbestos Containing Demolition Debris

Lee Archiquette –

During the week of April 23, 2004, one of our Public Solid Waste Landfill clients was in need of Wisconsin Department of Natural Resource's approval to accept asbestos containing demolition debris. During our discussions with Lee Archiquette about this fast-track project, he was very positive and cooperative, but wanted to be sure all the regulations and procedures were being followed. This letter is to acknowledge Lee's positive customer-focused attitude and responsiveness during the approval process and to let you know we appreciate this type of outstanding performance.

*Mark W. Halleen, P.E.
Project Director
Foth & Van Dyke and Associates, Inc.*

Rapid Response to Air Permit Issues

Jeff Johnson –

I would like to personally thank you for the rapid responses that you have been providing TTM on the air permit issues. The circuit board industry changes quickly and the ability of TTM to get these prompt reviews is greatly appreciated. Liesch works hard to provide fast and accurate calculations for TTM and it is very refreshing to have an agency respond quickly. Thanks again.

*Mike Johnson
TTM
Chippewa Falls*

Thanks For Air Pollution Information

Jeffrey Myers –

A short note of appreciation for the quick arrival of the information from your office re: Columbia County and air pollution. Thank you, Jeffrey.

Blanche Murtagh

City of Clintonville Emergency Response Assistance

Roxanne Chronert, Jason Moeller, Len Polczynski and Amy Walden –

Re: the fast response from NER when barrels of wastes were found on a bankrupt company's property. NER completed a quick inspection and worked with RR CO to obtain EPA emergency response assistance.

WOW!! I am so thankful to have made contact with this group. Thank you for all you are doing to help Clintonville. We (bureaucrats) all get a lot of bad press for doing our jobs, but I am very impressed with all that you have done, and how quickly this has progressed.

*Mike McCord, Utility Director
City of Clintonville*

WPSC Sediment Remediation Project

Cathy Rodda –

We feel that this project is an excellent example of a project where WDNR has been an asset to our team for moving it toward remediation. We particularly want to recognize Cathy Rodda's contribution. She has been actively involved, a great source of information and very responsive.

*Rick Fox
Consultant for WPSC*

Assistance With Jefferson County Board Meeting

Ed Jepsen –

...Thanks so much for your help in this matter. I appreciate everyone dropping what they're doing to assist us here in Jefferson County.

Business Outreach Session

Laurel Sukup –

I want to say thank you and congratulations on making progress to build a sound bridge between the Wisconsin DNR and local businesses including farmers. Your presentation was excellent and right on target for the audience. The handouts were perfect. To hear Governor Doyle's Northern Office Director, Bryce Luchterhand, say you are one of the reasons he is not receiving complaint calls about the DNR should be music to your ears. This state needs more people like you. Keep up the good work.

*Tom Mueller
Vice President, Antigo
FCS Financial Services*

Spill Response Training

Larry Fox, Scott Ferguson –

The purpose of this letter is to express our appreciation for the training presentation on "Spill Response" provided by Larry Fox and Scott Ferguson from the Southeast District at our office on April 22, 2004.

This informal training forum allowed our environmental specialists to learn and ask questions directly of the local DNR experts. We are working to continuously improve our environmental performance, and interactive learning opportunities like this are extremely valuable as we strive together to protect and improve our environment. We were particularly impressed with your staff's proactive offer to provide the training to help us effectively respond, clean up and properly report spills. Please extend our thanks and appreciation to the southeast district spill response team for providing this training opportunity.

*Bruce W. Ramme, P.E.
Manager, Land Quality
Environmental Department
We Energies*

University of Wisconsin-Marinette Mining Forum

Larry Lynch –

Thank you so very much for participating in the UW-Marinette Mining Forum last Saturday. Your perspective was essential to the range we needed to offer, particularly without a representative from Michigan's Department of Environmental Quality. I especially appreciated your identification of various factors that contribute to a good review and your information about border issues that might precipitate DNR involvement in the Menominee watershed project, as well as your exceptional willingness to respond to so many questions that might otherwise have gone to the DEQ. In fact, I came away grateful for the relative strength of Wisconsin environmental standards, and wishing that the DNR were the primary regulator for the developing project in our area! ...Thank you again!

*Sidney H. Bremer
Campus Dean and Executive Officer
University of Wisconsin – Marinette*

Stannard Cleaners Property

Kathy Sylvester –

Thank you so much for all of your hard time and effort on our case! We are truly thankful for the end of a long road. I will keep in touch. Once again our thanks to you and your department.

*Donna LeRoy, co-owner
Stannard Cleaners property in Oshkosh*

Aluminum Casting and Engineering

Dan Schramm –

I met Representative Richards at the Governor's unveiling ceremony of his Chairmanship of the Great Lakes of

Governors. Representative Richards specifically mentioned ACECO and Dan Schramm's assistance in handling many complaints he has received from ACECO's neighbors. He said Dan is "awesome" and he appreciates all the help he is getting from the Department via Dan.

*Lakshmi Sridharan, SER AW Leader
WI Department of Natural Resources*

Title V Air Permit

Dennis Verhaagh worked on a Title V air permit for the Senar Corporation in SER as part of the statewide effort to eliminate the air operation permit backlog. Dennis helped them with the second modeling run by the Department to determine limits so that they would meet applicable standards. The Air contact for the company was happy they didn't have to hire a consultant to do the modeling and said Dennis was a "beautiful person."

Northeast Region Consultants Day

Michelle Stokes –

On behalf of the Federation of Environmental Technologists, I would like to thank you for taking time from your busy schedule to speak at the Northeast Region Consultant's Day seminar on March 31, 2004 in Kimberly, WI. We at FET appreciate your participation and hope that you continue to support instructional programs such as this consultant's day. Thank you again for speaking at this successful program.

*Triese Haase, Administrator
Federation of Environmental Technologists*

Liquid Pulp Disposal – Packaging Corporation of America

Sue Fisher –

Just a note to confirm that PCA successfully dewatered all the pulp stock from our storage tank and transferred same to the landfill [without] need for exercising the pulp slurry plan mod. Thanks for your flexibility in working with us on this issue!

*John Piotrowski
Packaging Corporation of America*

Remediation & Redevelopment – A DNR Superstar Bureau

...Wisconsin's status as a Midwest industrial state with an incredibly skilled workforce is well understood. The current attack on that industrial base, the loss of jobs and the impact those events have on the host municipality are also well understood. The Department of Natural Resources has a "superstar" bureau, which seeks to address the brownfields implication of the demise of portions of our historic industrial base. The R&R Bureau within the Department of Natural Resources specifically acknowledges the duality between cleaning up and protecting our environment as well as maintaining and creating new jobs for Wisconsin.

The writers of this letter have worked with the R&R Bureau since its inception day in and day out. The R&R Bureau delivers focused, productive and prompt service to the communities of Wisconsin who seek to remediate brownfields and create new jobs. We have been exceptionally proud to serve on the Bureau's Advisory Committee and time after time have lauded the Bureau's progressive environmental and job creation activities...

We agree with DNR Secretary Scott Hassett's comment of last Tuesday when he said that Wisconsin is "a National leader...in restoring once-contaminated sites to productive use."

*Art Harrington, Godfrey & Kahn, S.C.
Peter A. Peshek, Dewitt Ross & Stevens, S.C.
Mark Thimke, Foley & Lardner*

3M Doing It Right With The DNR

By Kay Kruse-Stanton

(April 19, 2004)

Menomonie's 3M facility is one of seven businesses in the state exploring a new relationship with the Department of Natural Resources: a working partnership.

In October 2002, 3M-Menomonie signed an agreement with the DNR under the state's Environmental Cooperation Pilot Program. The agreement commits 3M-Menomonie to achieving higher environmental standards than required by regulations, and in turn will allow the company more flexibility in the permitting process.

The company will be held to all regulations and standards set by local, state and federal agencies. The advantage to 3M-Menomonie will be in the amount of time required for permits for construction of new facilities inside the plant, or establishing new product lines.

Dave Weitz, public affairs manager at Eau Claire's DNR office, said the DNR has high hopes for the program.

"If it works, if it's the kind of thing we hope it is, the program could expand," he said. "The program shows a good deal of promise for DNR to provide flexibility for companies that have either already gone beyond what is required of them, or companies that have indicated a willingness to do so."

Chippewa Valley Business Report

Racine Board of Realtors

Ron Kroepfl –

The Mount Pleasant Village Board recently held a special meeting to discuss brownfields and tax incremental finance (TIF) districts. Brownfield specialist Ron Kroepfl from the Wisconsin Department of Natural Resources (DNR) presented a useful summary of financial resources and informational databases for cleaning up and redeveloping brownfields.

*Racine Board of REALTORS
GAD Report*

Glacier Ridge Landfill

Al Shea, Todd Ambbs –

I would like to thank you for the time you took with me and the Onyx team on Wednesday, March 31, 2004. I felt the meeting was most productive and I now am more confident than ever that we can reach an agreement that allows for the expansion of our Glacier Ridge Landfill while alleviating the concerns of DNR staff and other interested parties.

This is a unique project, a partnership of sorts that will result in more and better wetlands in Wisconsin and a cleaner and safer environment, resulting from the removal of the LGRL superfund landfill. These are the very kinds of projects that I believe showcase how Government and the private sector can work together.

...Again, thank you for your time and courtesy in meeting with us. Onyx is committed to continuing to improve our cooperation and communication with the DNR and as always to 100% compliance.

*Paul Jenks, President/CEO
Onyx Waste Services*

Ampco Redevelopment Site

Gina Keenan –

Thanks for your continued outstanding service and input on the Ampco redevelopment site, and thank you for the RAP approval letter yesterday ... This site is going to be a remarkable turnaround, and I look forward to walking the site with you this summer during the remediation and construction of Building 1!!

*Jeff Hall, President
Real Estate Recycling*

Town of Marshfield Woodburning/Recycling Drop-off Site

Carol Schmidt –

Thanks for stopping the open burning practice at the Town of Marshfield Woodburning/Recycling Drop-off site... a job well done! Thanks.

Mike Winkler

Glenroy, Inc. Modification Project

Jeff Burger –

Thanks much for the quick reply. We sincerely appreciate your time and detail in the determination of our modification project...Thanks again.

*Jim Hillstrom
Environmental, Health & Safety Manager
Glenroy, Inc*

Grede Foundries

Jimmy Chou –

Today I went to Grede Foundries to witness a stack test. Jeff Kratz told me that he enjoyed working with you to get the Title V permit. He feels that you tried hard to understand the process and worked hard to give them a good permit...

*Theresa Foley, SER
WI Department of Natural Resources*

Presentation to UW-Green Bay RN Students

Annette Weissbach –

Thank you for your presentation and meeting with the UWGB RN students to discuss ground water and its relationship to individual wells and the safety of a community's water supply.

Your experience and enthusiasm regarding the application of ground water safety made this a rich learning experience. You also demonstrated how important it is to collaborate with stakeholders to accomplish problem solving and implementation of plans at the community level.

Thank you again for your assistance with providing this unique practical experience. It has been a pleasure partnering with you.

*Derry Block and
Jody Moesch Ebeling*

1200 Foot TAC

Mike Degen –

Thanks for sending this. I have to applaud you, the other DNR staff and all the participants in this process for an incredible amount of progress on some very difficult issues in such a short time period. DNR especially is to be congratulated for moving this process along so smoothly.

John Reindl

LUST Site-Waupaca

Cheryl Laatsch –

Thank you for your help, the confirmation letter of our office conversation, and for your consideration of our special needs.

*Bob Weller
Wellers Store*

DNR Single Stream Fact Sheet

Cynthia Moore –

Thank you for the information... I can tell you I LOVE THE "RECYCLING NEWS" flyers. Keep up the GREAT WORK!!!!

*Larry Hougom, VP/Operations
Hilltopper Refuse*

Thanks From Procter & Gamble

Kristin DuFresne –

I enjoyed working with you and feel like we developed an atmosphere of trust and spirit of working together. Thanks for all your help over the past couple years working on the HR abandoned landfill.

*Ray Perry, Environmental Coordinator
Procter & Gamble*

Employee Awards

Deb Pingel, Waste Management Specialist, Wausau received the 2003 West Central Region Outstanding Service Award.

Mary Carter, West Central Region Air Engineer, received the second annual Lynda Wiese Award for her dedication and creativity toward achieving environmental results through her successful pursuit of a cooperative environmental agreement with Northern Engraving Corporation.

Jim Zellmer, a waste management engineer in the Northeast Region office in Green Bay, was named the Waste Management Program's employee of the year for 2003. According to Len Polczynski, regional waste team supervisor in Green Bay, "Jim brings with him a zeal for protecting the environment, he's trusted and respected by his colleagues and is a willing mentor."

Thanks From WPSC

Kathy Sylvester –

Thank you so much for your prompt response and approval to proceed with the drilling at Oshkosh...

*Connie Lawniczak
WPSC Coordinator for Coal Gas Sites Remediated Projects*

Aquaculture Conference

Jerry Rodenberg –

Thanks for all you did at the aquaculture conference. It's great to have you as a member of our aquaculture family ... It was great having you, Mike, Tim and Todd all there. We appreciate it.

Dave Gollon

City of Fond du Lac Redevelopment Site

re: Updated map and Excel spreadsheet w/info from the BRRTS system showing open and closed contamination sites near a property the City hoped to develop.

A big THANK YOU to Jenny Pelczar and Lisa Evenson.

*John Angeli, Director of Redevelopment
City of Fond du Lac*

Governor Signs Green Tier Bill Into Law

Mark McDermid –

...Congratulations on achieving this success after many months (years?) of hard work....Thank you so much for appearing on the video submittal for the Edison Award. I just had a chance to look at the final product, and it is really excellent. Your participation is an important part of the story of any success we have had in this program! Thanks again.

*Kris Krause
WE-Energies*

Participation on State/EPA Information Management Workgroup

Kevin Kessler –

On behalf of the entire State/EPA Information Management Work Group (IMWG), we are writing to thank you for your participation on the IMWG over the past few years. Your contributions to the IMWG have been significant and we appreciate the unique and thoughtful perspectives you have provided on the issues at hand, particularly during the development and implementation of the National Environmental Information Exchange Network. We are sorry to see you leave the IMWG and we wish you the best of luck.

*Mike Linder, State Co-chair
Director NE Department of Environmental Quality*

*Kimberly T. Nelson, US EPA Co-chair
Asst. Administrator & Chief Information Officer
US Environmental Protection Agency*

Utica Energy

Craig Stemler –

I read with great interest this morning's Northwestern article on the lawsuit filed by the state against Utica Energy... I just wanted to say thanks on behalf of the concerned residents in the Town of Utica and the area surrounding the ethanol plant. I know you're just "doing your job," but we appreciate your efforts to help protect our health and well being.

*Fred Rosenmeier
Town of Utica*

DNR's Web Site

"You have a cool Web site! I was able to find everything I needed!"

*Mark Schaefer
Random House Publishing Company*

Alliant Energy Sheboygan Falls Combustion Turbine

Al Shea –

I just wanted to follow-up with you and continue to express our appreciation for your attentiveness to the Sheboygan Falls project. Given the cooperation that we have seen from the EPA, and the focus on getting this project done at the Wisconsin DNR, we are still on track to have this project on-line for summer peak of 2005.

My team has certainly reported good, efficient and responsive communication, and an excellent working relationship with the Wisconsin DNR, and I just wanted to let you know that it is certainly visible to me and the team.

*Kim K. Zuhlke, VP-New Energy Resources
Alliant Energy*

Construction & Demolition Outreach Training Session in Shawano

Karen Schneider, Keith Hutchison, Scott Koehnke, Mark DeBaker, Len Polczynski, Larry Weix --

I would like to extend a THANK YOU to all the presenters and for helping to get this organized. There was very positive feedback from all the inspectors and a great amount of valuable information was given to share with all our customers. Thanks again.

*Jane Drager
Dept. of Commerce*

Thanks From We Energies

Mark McDermid –

On behalf of We Energies, I want to tell you that we appreciate your video testimonial and [are] grateful that you came to Milwaukee to participate. You did an excellent job. I enjoyed your articulate and enthusiastic discussion of our cooperative agreement and ash utilization program...

*Tom Jansen
We Energies*

Wisconsin Transportation Builders Association Environmental Seminar

Mark Davis –

On behalf of the Wisconsin Transportation Builders Association, thank you for your participation in the *Environmental Issues for Bridge Builders* Seminar, which was held on March 26th. Your participation and expertise helped make this event a great success!

The Evaluation Form that was filled out by participants was very informative. In response to the question of “was this seminar worthwhile,” **every** respondent indicated that it was worthwhile. Again, we attribute this directly to your and the other presenters involvement in this seminar. Thanks again!

*Tom Walker, Executive Director
Wisconsin Transportation Builders Association*

U.S. EPA Honors Packaging Corporation of America for Efforts to Improve Air Quality

(Tomahawk, WI – March 25, 2004) The U.S. Environmental Protection Agency recognized Packaging Corporation of America's Tomahawk Mill (PCA) as one of the nation's 13 recipients of the 2003 Clean Air Excellence Award for outstanding commitment to preventing air pollution and improving air quality.

A special awards ceremony and reception was held on March 23, 2004 at the Mayflower Hotel in Washington D.C. in honor of this year's Clean Air Excellence Award winners. PCA was commended for its dedication to clean air technology and for its accomplishments in using an innovative technology to reduce hazardous air pollutant emissions by more than 500% over and above what is required by federal air regulations.

“From states to start-ups, corporate giants to dedicated individuals, these awards winners have demonstrated innovative approaches to making our nation's air cleaner,” said EPA Deputy Administrator Steve Johnson. “These are lessons and approaches that should be adapted and applied in communities all across the country.”

“PCA's creative approach to controlling hazardous air pollutants not only achieves cleaner air, it also illustrates the environmental benefits of allowing ‘good actors’ in the business community operating flexibility,” said John Piotrowski, Senior Environmental Engineer. “This effort emphasizes the importance PCA places on air quality issues in our community and our example demonstrates that taking concrete steps towards air pollution reduction is beneficial...”

Public Hearing Notice for Indirect Source Permit – Roundy's Distribution Center

Mike Friedlander –

Thanks for your help. Your timely attention to this is really appreciated.

*Michael Simpson
Reinhart Boerner Van Deuren, SC
Attorneys at Law*

Permit Revision – TriMedia Consultants

Jeff Burger –

Thank you so much for the fast turn-around!

*Nicole M. Nigon, MS
TriMedia Consultants*

The St. Brendan's Inn Project Marks City, DNR Cooperation

Laurie Egge –

It is safe to say that people are much better informed now about your program and about the DNR's assistance in making St. Brendan's and Johnson Bank projects possible...and it is because of your remarks. What you said was strongly underscored by remarks from Paul Jadin, President of the Chamber of Commerce (and past mayor of Green Bay) and Jim Schmitt, Mayor of Green Bay.

In his remarks, Mayor Schmitt said, “*The development of both St. Brendan's Inn and Direct Development's Johnson Bank projects are a testament to what can be accomplished when state and local government join forces with the private sector to make a community's vision reality. The State of Wisconsin through the*

Department of Natural Resources recognized the environmental challenges inherent to redevelopment and created the Sustainable Urban Development Zone (SUDZ) program. The City of Green Bay was able to use the SUDZ program in concert with our downtown development plan to remediate our former Transit Facility and lay the foundation for future development."

St. Brendan's owner, Rip O'Dwanny also commented to me on how important your program was to his decision to put his business in Green Bay and on this particular property. All in all, I think everyone would agree that this was a worthwhile effort and a good use of time and resources.

*Tom Turner, Public Affairs Manager, NER
WI Department of Natural Resources*

DNR Training on Predemolition Environmental Activities

Chris Lilek –

My compliments on your information. You're a great clearinghouse...

*Ken Anderson
WI Department of Natural Resources
Bureau of Facilities and Lands*

Gaylord Nelson Institute for Environmental Studies

Bruce Rodger –

Thanks again for providing a lecture for my class 'Assessment of Environmental Impact.' Your lecture was right on target, providing a good mix of legal and scientific, along with your practical experiences. And, as usual, your collection of graphics was great; these really give a sense of how monitoring takes place. It really makes a difference for students to see real-world activities – getting first-hand what would otherwise be just another academic subject.

From the feedback I've received from students, your lecture was very well received. You have an effective style and way of relating to students. I think and hope many of these students will retain what they heard past the next exam, maybe using some of what they heard as they move on to careers in which they need to make practical use of this information.

Thanks again for going above and beyond the call of duty.

*Stephen J. Ventura, Professor
Environmental Studies and Soil Science
Gaylord Nelson Institute for Environmental Studies
University of Wisconsin-Madison*

Hospitals for a Healthy Environment

Congratulations! On behalf of the Hospitals for a Healthy Environment program, we are pleased to present Wisconsin Department of Natural Resources with a 2004 H2E Champion for Change Award to acknowledge and celebrate your successes helping to improve the environmental performance in healthcare!

Wisconsin DNR is helping to change the culture of the industry. You all have worked tirelessly to help make meaningful and sustainable environmental improvements in the healthcare sector in Wisconsin. Technical assistance and information sharing has helped healthcare facilities in your state make these changes. DNR has been a leader and model for other EPA state offices – we hope others will follow your lead. There is much work yet to be done but together, Wisconsin and other Champions are making a difference. We thank you and congratulate you for the work you are doing!

...Again, congratulations on your achievements, and we look forward to your continued success in improving the health of our communities and environment.

*Laura Brannen
H2E Co-Director
Hospitals for a Healthy Environment*

Hazardous Waste Disposal – Mt. Senario College, Ladysmith

The DNR Hazardous Waste Program was contacted by Mt. Senario College, Ladysmith with a request for financial assistance to fund the disposal of several years' accumulation of chemicals from the college's biology and chemistry labs. The chemicals were safely removed and disposed of on February 18th.

The DNR appreciates the efforts of the EPA and the Northwest Regional Planning Commission in completing this cleanup. Janet Haff, EPA Region 5, and Bill Welter, NWRPC, were critical to the overall success. Haff located the funds to finance the initial large-scale removal and disposal and coordinated and assisted with that work. Welter independently coordinated and assisted with the pickup of the remaining 1,100+ pounds of abandoned chemicals. The Cleansweep Program completed the removal and disposal effort at less than half the estimated cost of \$8,000! In these tough budget times partnerships like these really make the difference.

*Rhonda Kenyon, NOR
WI Department of Natural Resources*

Thanks From Environmentally Sensitive Solutions

I am always impressed by your responsiveness and network of information. Thanks again.

*Christopher A. Haase
Director of Environmental, Health and Safety
Environmentally Sensitive Solutions*

Small Business Environmental Council Meeting

Caroline Garber, Andy Stewart –

Council members at several points during the discussions commented that they were pleased that the reforms discussed are actions that the Department is implementing. Council members were complimentary of the work that Caroline Garber has done, expressing support for the changes made to NR 445 and also expressing a willingness to endorse the request for computer systems funding for permitting.

During Todd Palmer's presentation, he made several references to the commitment to change that he has witnessed in both the leadership and the staff, not only in what they have said but also in what they have done. Todd specifically cited the work that Caroline and Andy Stewart have done as well as the work that is underway with permit streamlining and NSR reform.

*Mark McDermid, Director
Bureau of Cooperative Environmental Assistance
WI Department of Natural Resources*

WMC Seminar, Appleton

Mary Jo Kopecky –

I attended the WMC seminar on the Job Creation Act in Appleton and heard Mary Jo Kopecky talk about the reforms taking place in your division. First of all, my hat is off to you, it sounds like a very impressive, comprehensive and effective program.

Second, Wow! Mary Jo is amazing. I was very impressed with her organizational knowledge. I had met Mary Jo several times before, but I've never had a chance to work with her or hear her speak. Good choice!

*Jerry Deschane
Wisconsin Builders Association*

Hazardous Waste Regulations

Sandy Miller –

The owner of Mullaly Furniture in Mequon, WI complimented Waste Management Specialist Sandy Miller, who helped him get back into compliance with the hazardous waste regulations. He said she was tough, but she listened and really showed she understood his business needs and gave him what he needed to improve.

DNR Air Monitoring Collaboration with the Potawatomi Tribe

Bruce Rodger, Jim Trochta –

Thank you all in advance for the opportunity to be part of this project and for all of your help and hard work in setting up the Potawatomi site. Jim Trochta has been an especially devoted advocate for this site and an amazing resource. Without his personal commitment to making sure that we are “doing things right” while continuing to move forward we would never have made so much progress so quickly. I feel very lucky and proud to be part of a project where the Tribe and State can actually work towards a common goal.

*Therese M. Hubacher
Forest County Potawatomi Tribe*

Wisconsin Permit Regulations

“My experience has been that Wisconsin’s state regulations are a little more straightforward (than Minnesota’s), and it’s quicker to get interpretations and expedited permits when needed,” according to Eric Yost, Environmental Compliance, Hutchinson Technology Inc. “They’ve also consolidated some of their reporting requirements, which reduces a bit of the administrative burden.”

*Excerpt from “Do Environmental Regulations Hinder Competition?”
Minnesota Environment
Winter 2004*

Air Permit Primer

A great site. Easy to understand/follow and thanks for all the links. I wish this had been available when the environmental program was 'introduced' to me back in mid-2000.

*Paul Scheel
Sr. Safety Representative
Gulfstream Aerospace, Appleton*

Wisconsin Public Service Corporation

Rajen Vakharia –

I’m calling to thank you for your diligent efforts to get the information looked at and all you went through for getting the CPC and application for Weston 4 complete. I really appreciate your efforts. As always Raj, I’m looking forward to working with you on the air permit. You’re doing a great job. You do a great job for the DNR and for everybody else as well.

*Greg Egtvedt
Manager of Environmental Assets & Licensing
Wisconsin Public Service Corporation*

Hazardous Waste Program US EPA End-of-Year Summary Report

Our evaluation has shown that WDNR continues to administer an effective hazardous waste management program and has successfully met its FY’03 commitments. I would like to take this opportunity to commend your staff on their accomplishments and for their continued cooperation.

*Margaret Guerriero, Director
Waste, Pesticides and Toxics Division
United States Environmental Protection Agency, Region 5*

2004 Air Issues Update Seminars

Lloyd Eagan –

On behalf of the Small Business Clean Air Assistance Program, the Federation of Environmental Technologists and Ralph Patterson, I would like to take this opportunity to thank you for your participation in the 2004 Air Issues Update Seminars. The seminars were a true success.

The information that you presented was informative and helpful to those who attended the seminars. Year after year attendees express their interest in hearing about the hot topics and initiatives taking place within the Department of Natural Resources. Your participation demonstrates your commitment to keeping the regulated

community informed of current department issues.

Attendees appreciated the wide range of topics and noted that the speakers were all very knowledgeable in their subject matter. I especially appreciate the candor with which you share the Air Program's activities and goals with the business community.

*Renee Lesjak Bashel
Small Business Clean Air Assistance Program
Department of Commerce*

Thanks From Lotus Lake Association

Phil Richard –

I would like to express to you the appreciation of the Lotus Lake Association for the effort that Phil Richard has put forth for our organization. He gave an outstanding report concerning the Rod & Gun Club and the lead situation at our last association meeting held in the evening on Saturday, January 17th. He was cordial and answered our questions effectively. Since the meeting he has been very responsive with our requests for copies of material concerning this matter, answering additional questions by email and also with furnishing us with information on Wisconsin lake associations that we were seeking.

We, the Lotus Lake Association, ever so much have appreciated the action taken thus far by the DNR to help to eliminate further lead destruction to the Lotus Lake wetland, tributary and lake. We hope that the DNR will continue to work this issue with expediency and be able to provide all with a beneficial outcome. Please express our gratitude to Phil.

*Cheryl Miller, President
Lotus Lake Association*

Wisconsin Public Service Corporation, Weston 4 Generating Station

Rajen Vakharia, Jeff Hanson –

I would like to express my appreciation to Rajen Vakharia of the Air Management Bureau for the level of effort he put into reviewing the recent submittals, and to Jeffrey Hanson, of Air Management. Other Department staff members in the Waste Management, Drinking & Groundwater, Watershed Management, and Environmental Analysis programs, both in Central Office and the West Central Region, have put an extraordinary level of effort into advancing this process. I would also like to commend the Public Service Commission of Wisconsin environmental and engineering staff assigned to this project, who have been working diligently to advance its review, while upholding the role of the Wisconsin Environmental Policy Act as a critical element of public review of regulatory actions.

Thank you also for your efforts to facilitate the interagency relationship necessary for a complete and appropriate review of complex regulatory actions, such as this one.

*Steven Ugoretz
WI Department of Natural Resources*

Integrated Science Services Bureau

Procter & Gamble Capacity Siting Study

Lloyd Eagan, Jeff Hanson, Steve Dunn –

I wanted to thank you and your staff for meeting with Drew Hadley, Jayme Cochran and myself on January 30, 2004. We appreciate the support you and your staff have provided for our new capacity siting study. Please pass on our appreciation to Mr. Hanson and Mr. Dunn for their time as well. As I expressed during our meeting, this is a very exciting time for our site and this potential project is very important to the Green Bay plant and the company. We look forward to working together in partnership with you and your staff throughout the process.

*James Schram
Site Health Safety and Environmental Leader
The Procter & Gamble Paper Products Company*

Wisconsin Commercial Ports Association and DNR

This letter is being written in support of the guidance document entitled "The State of Wisconsin Approval Process for Dredging of Commercial Ports." This document was the successful result of an effort initiated by the

Wisconsin Commercial Ports Association (WCPA) and the Wisconsin Department of Natural Resources (WDNR) to improve the process of obtaining approval to complete navigational dredging needed for our commercial ports.

We greatly appreciate your Department's cooperation and dedication in identifying the need to streamline the dredging process and putting it into writing...Please use this opportunity to commend the Department and staff and obtain statewide recognition on this accomplishment. You and your staff deserve it.

*Dean R. Haen, President
Wisconsin Commercial Ports Association*

Midwest Energy Resources Company Air Permit

Fred Shusterich, President, MERC, called to thank all the folks that worked on the permit and made our commitment to get it done a reality! He was a happy customer! Thanks to everyone for a job well done!

*Lloyd Eagan, Director
Bureau of Air Management
WI Department of Natural Resources*

Thanks From Waste Research and Reclamation

Steve Stokke told me how much he appreciated working with all of our regional staff in Eau Claire. He said they were hardworking, knowledgeable, fair and always responsive. He singled out by name *Tom Ponty* (Air Compliance Engineer), *Jill Schoen* (Hazardous Waste Specialist), *Joe Traynor* (R&R Hydrogeologist) and *Jack Tritt* (Waste Specialist). I told Steve I knew they were great staff but it's always good to hear it from externals!

*Tom Woletz, WCR Air & Waste Leader
Relaying comments from Steve Stokke
Waste Research and Reclamation
Eau Claire, Wisconsin*

Thanks From Automotive Technicians of Southeastern Wisconsin

Jerry Medinger –

As a charter member of A.T.S.E.W. I have attended quite a few meetings as you can well imagine. The program presented by Jerry Medinger ranks as one of the best we've had. I wish all of our speakers had his expertise.

*Ron Ernst
Automotive Technicians of Southeastern Wisconsin*

Thanks To Solid Waste Staff

Gene Mitchell, Dennis Mack, Jack Connelly, Barbara Hennings, Chris Carlson, Janet Battista –

Thanks for all your "dedicated, self-less work on solid waste issues"!! You each were named in a compliment that I received from the DNR Feedback Line yesterday. The comment indicated (in addition to the first statement) that you were "outstanding in your field", and often went "above and beyond in doing what is best for the environment." "Thanks for your hard work" were the concluding words. Thanks to each of you for your professionalism, dedication and work for the waste management program at DNR! This compliment reflects all of that!

*Suzanne Bangert, Director
Bureau of Waste Management
WI Department of Natural Resources*

Contaminated Soil Assistance

Ted Amman –

I was very pleased with Ted going out of his way to help with property that had soil contaminations.

*Pat Teasi
Via DNR Call line*

Doyle Touts Reform in Visit to Paper Mill

TOMAHAWK — Better cooperation between government regulators and paper mill executives allowed new technology to be approved more easily, saving badly needed jobs without harming the environment, Gov. Jim Doyle said Wednesday.

Doyle visited the Packaging Corporation of America mill on the Wisconsin River to tout what he called a stellar example of how regulators and private business can meet the needs of both by simplifying the bureaucratic process. It follows a promise by Doyle to enact the most aggressive regulatory reform in the Midwest — changes designed to help attract manufacturing jobs to the state.

Plant manager Bruce Ridley said the governor's "Grow Wisconsin Initiative" provided a "great vision" that was producing positive changes for industry.

John Piotrowski, the mill's senior environmental engineer, said cooperation between his company and regulators with the state Department of Natural Resource saved months in getting an air quality permit for a \$2 million project to capture methane produced by the mill's wastewater treatment system and use it to heat the factory's boilers.

"At times, the red tape and lengthy rules process can actually get in the way of doing what's best for the environment," Doyle said. "By being flexible and willing to work with the company, the DNR has been able to get a cleaner environment and help this business succeed."

Doyle said environmental standards were not compromised by the rapid process.

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Appleton–Neenah–Menasha, Wisconsin
www.postcrescent.com
January 8, 2004



Wisconsin Department of Natural Resources
PO Box 7921, Madison, WI 53707
dnr.wi.gov

